



## The UK's best-connected port owner and operator

ABP handles
around 25% of all
UK seaborne trade,
which is more than
80 million tonnes
of cargo

### ABP is the UK's leading and best-connected port owner and operator.

Our network of 21 ports around Britain offers unparalleled marine, road and rail access to domestic and international markets. ABP also owns the UK's busiest rail freight terminal at Hams Hall located in the heart of the country.

Our services are complemented by our marine consultancy, ABPmer, and our dredging specialist, UK Dredging ('UKD'). As a vital part of the supply chains of businesses throughout the nation, our 21 ports support 119,000 jobs and contribute £7.5 billion to the economy every year, handling £149 billion of trade.

containers

vehicles

1.5m

liquid bulks 19.8m

passengers

forest products

\*Turnaround calls only

609,000

agribulks

4.2m

energy bulks

construction and manufacturing



### Welcome to the ABP Annual Review 2020

ABP ANNUAL REVIEW 2020

from Henrik L. Pedersen

ABP Chief Executive Officer

At the start of the new decade, we find ourselves navigating the turbulent waters of international trade beneath a shadow of new challenges. With the onset of the Covid-19 global pandemic, we have already experienced unprecedented social and economic impact.

During these uncertain times, our commercial partners and communities are relying on us more than ever to continue to limit the impact of any disruption and retain an optimistic approach.

Above all, I am grateful to our frontline and marine colleagues who have stepped up to the challenge and have kept goods flowing to ensure that our supermarkets are stocked, homes remain powered and hospitals well-equipped.

I would also like to thank the colleagues who have followed government advice and have stayed home to save lives. I am proud of our entire organisation,

as we have stepped up and supported the UK economy during a very fragile period.

Close collaboration between industry, local and central government has been essential to chart a safe course through these challenging circumstances. ABP welcomed the Government's efforts to support businesses impacted by the pandemic and we continue to work with the Department for Transport and other leading departments to limit supply chain disruption and prepare for the recovery.

This extraordinary period has brought into sharp focus the vital role played by our ports in keeping goods moving, as the UK leaves the EU and supporting key sectors of the UK economy.

This effort has allowed our ports to remain an integral part of our customers' supply chains, serving multiple sectors of the UK economy by connecting businesses to global markets.
Our ports enable power
generation through offshore
wind and biomass, host millions
of cruise passengers, assist
farmers in the agriculture
industry, import many
consumer products via
containers and trucks,
and export steel and cars.

ABP's superior port locations and infrastructure, paired with our proactive approach delivering excellent service and solutions to customers, will set us further apart in the future as we support our customers' successful business growth.

Despite current challenges, our 2020 Annual Review also provides an opportunity to reflect on the many positive developments we have seen across ABP over the past 12 months. We have remained true to our mission of 'Keeping Britain Trading' and I hope you will enjoy reading more about our journey in the sections that follow.

ABP ANNUAL REVIEW 2020

## ABP is the first UK port operator to launch a range of exclusive women's personal protective equipment





### **Keeping Everyone Safe**

We firmly believe that a safe operation is the only way to run our business. That is why we are committed to a proactive safety culture, always aiming to achieve zero accidents within an environment of good health and in promoting wellbeing for everyone.

We are proud of our long heritage in the maritime industry and treat our Statutory Harbour Obligations with the utmost care, facilitating the safe navigation of customers' ships in our ports.

We have made strong progress in embedding a safety-led culture in order to eliminate harm and create a great place to work. An integral part of these efforts is our 'Beyond Zero' programme covering an extended range of safety culture and leadership courses, emphasising not just employees' physical but also mental health. At its core, it is about every member of the ABP team going home safe and well at the end of every shift.

During Maritime Safety Week in July we became the first port operator in the UK to provide our female employees with an exclusive range of women's personal protective equipment (PPE). The move represented a great step in our efforts to support the role of women

in maritime, whilst also further improving safety standards and choice for our workforce. To deliver this pioneering project, we ran an in-depth employee consultation process and successful trials.

As a business, we are continually challenging and supporting each other to realise our full potential, and together we are building an open, inclusive, and diverse workplace with a shared desire to be a winning organisation that people aspire to work for.

We are one team, with each of us valued and recognised for our contribution to ABP's success.

### **Keeping Britain Trading**

As a new decade begins, our mission is unchanged: 'Keeping Britain Trading'. We fulfil our mission via investment in our people, facilities and equipment to deliver the best possible service to our customers. We share our objectives for safety, sustainability, environmental protection, and promoting UK trade and job generation with our customers.

We have successfully pursued many new opportunities and have continued to invest in our people, facilities and equipment to deliver the best possible service to our customers safely and sustainably.

Last December, we announced a £33 million investment in the expansion and upgrade of Immingham Container Terminal to future-proof the facility.

This news was closely followed by an investment of £6.8 million in the Port of Hull to install the Humber's largest roof-mounted solar scheme.

In January 2020, ABP invested £7 million in six electric rubber tyre gantry cranes for the Port of Immingham as part of expanding the container terminal in an energy efficient way.

The Port of Immingham is the busiest port by tonnage in the UK and supplies 10% of the UK's energy. Both Immingham Renewable Fuel Terminal and Humber International terminal play an integral part in the supply chain of Biomass for Drax.

Earlier in 2020, we saw the largest Biomass delivery the Port had ever had, which helps create a sustainable future.

The Port of Grimsby has also seen large expansions in the offshore Wind sector, with many businesses bringing their businesses to the area. In the past year, Ørsted opened the largest operations and maintenance site in the whole world under the views of the Grimsby Dock Tower.

Southampton, the UK's number one export port, has also seen major investments in its infrastructure and equipment to improve efficiency and boost sustainability.

The beginning of this year saw the arrival of two multi-million pound air bridges, as part of a £12 million investment partnership with Carnival UK, in readiness for the arrival of P&O Cruises' newest cruise ship, MS lona, and the first wholly powered LNG vessel built for the UK market.

Keeping Britain Trading

Our ports in East Anglia have also seen significant investments over the past 12 months. In January, ABP officially unveiled a new state-of-theart port office in Lowestoft, which represents an investment of £250,000 and re-affirms the company's commitment to supporting the UK's growing offshore energy sector and long-term energy sustainability. This followed an earlier investment of £670,000 in a new, faster and more efficient pilot boat, the 'Kingfisher', for the Port of Lowestoft. ABP also re-opened its Bentinck silo at the Port of King's Lynn in October 2019, following a £400,000 refurbishment to increase storage capacity by 25%.

In Scotland, the Port of Ayr celebrated the opening of its new £2.2 million Bute Terminal in August 2019, which will help support customers in Scotland's agricultural sector and enhance the wider economic prosperity of the region.

In Wales, we invested £7.8 million to replace and refurbish lock gates at the ports of Cardiff and Swansea and a further £2.3 million in a new energy efficient crane to benefit customers and the environment at the Port of Newport.

Investing in technology is an important part of our future as a business, whether it is improving IT infrastructure, our online presence or enhancing staff training.

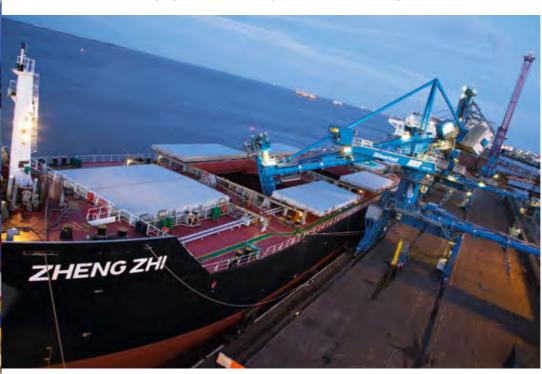
To support this ambition, in October 2019 we invested in a new 'IT hub' at the Port of Cardiff to provide Information Technology services for our business and customers, as well as creating several new jobs in the region.

Across all of our locations, we remain committed to profitable business growth, while being mindful of our shared desire for sustainability, environmental protection, and promoting UK trade and job generation with our customers.



Ørsted's new office in Grimsby

Discharging biomass delivery at the Port of Immingham



Loading at the Immingham Co

ABP ANNUAL REVIEW 20

ABP announced an

investment of £33 million



### Creating a Great Place to Work

The past year has seen a strong focus on leadership, as that is an important foundation for creating a great place to work. To further strengthen our Executive Team, we have welcomed a number of new colleagues who have brought on board fresh thinking, experience and innovation.

A further focus has been on recruiting the best young talent to join our business. This year, we took part in National Apprenticeship Week by organising a series of events across our ports, including 'Shadowing a Manager' sessions for existing apprentices, career events, regional forums and presentations.

We also shared many case studies, showcasing the success of our apprentices on social media, as part of our #YourFutureWithABP campaign.

We have also cast our net further to attract the best talent by launching our enhanced 2020 Graduate Training Programme. The programme offers a greater variety and number of roles than previous years, providing a great start for those interested in a career in maritime and logistics.

In 2019, we introduced mentoring as part of our early careers programme to enable mentees to learn valuable skills from senior professionals in the organisation. The programme has seen training

undertaken for both mentees and mentors and will be incorporated into ABP Apprenticeship and Graduate programmes.

We have continued to invest in training programmes so our people gain the right skills to succeed. As part of this we have expanded the number of courses offered by the ABP Academy, our internal training centre. We have also launched a programme of enhanced hiring manager recruitment training with an emphasis on how to avoid conscious and unconscious bias. Going forward, we are planning to extend this programme to include a greater number of colleagues at all levels within the organisation.

The past year has seen a strong focus on leadership, with a further focus on recruiting the best young talent to join our business

### Championing Diversity and Inclusion

At the core of creating a great place to work is our commitment to diversity and inclusion, because we know that to feel valued, colleagues must feel empowered to speak up and share their views. We believe that a diversity of perspectives makes our business better and ultimately more resilient.

The past couple of years have been very positive for aspiring apprentices looking to build a career in maritime. The number of apprentices at ABP has risen to more than 70 and the number of female apprentices has increased to 16%.

Since we helped launch the Women in Maritime Charter in collaboration with Maritime UK in September 2018, we have played a pioneering role in promoting diversity in our industry. We have worked with a wide range of women's rights organisations, including the Women in International Shipping and Trade Association (WISTA UK), Maritime UK. Women in Science and Engineering (WISE) and Women in Journalism (WIJ) to help share different perspectives and ideas of how we can help promote greater diversity.

We are currently one of 150 organisations who have signed Maritime UK's 'Women in Maritime' pledge to improve gender diversity within the industry. As part of this commitment, we are currently working towards achieving chartered status.

Additionally, a number of our female ABP colleagues will be trained to be part of a Maritime UK interviewing pool, made up of women working within the Maritime industry. This pool is a helpful resource for smaller companies within the industry that have few or no female interviewers available.

In April this year, we participated in a series of 'Diversity in Maritime' videos produced by Maritime UK, which were part of the organisation's campaign to launch its industry wide diversity network with the support of the Maritime Minister, Kelly Tolhurst.

We will continue to focus on promoting diversity and inclusion across our locations and the wider maritime sector.

Since we helped launch the

ABR

Humber Regional Director Simon Bird pictured at the ABP Humber Coastal Half Marathon 2019

Handing out water to

### Our aim is to make sure that colleagues feel embedded in the fabric of local communities so that they can contribute to positive change, while enjoying themselves along the way

### Corporate Social Responsibility

Closely linked to Beyond Zero and our focus on employee wellbeing is our commitment to providing our colleagues with opportunities to get involved in community and charity events. Our aim is to make sure that colleagues feel embedded in the fabric of local communities so that they can contribute to positive change, while enjoying themselves along the way.

Over the course of the past 12 months, ABP colleagues continued their support for charities and local community initiatives around the group. As part of this, ABP continued its sponsorship of regional marathons and running events including the ABP Southampton Marathon, the ABP Newport Wales Marathon and 10K, Cardiff Bay Run and Half Marathon, Barry Island 10K and the ABP Humber Coastal Half Marathon.

ABP also supported several local and national charities, including Macmillan Cancer Support, Hull Children's University, Humber-based maritime charities Hornsea Inshore Rescue and Grimsby & Cleethorpes Sea Cadets, Hampshire and Isle of Wight Air Ambulance and the Royal National Lifeboat Institution.

Across Wales and Short Sea Ports, ABP continued to support charities and important local causes. In June 2019, we partnered with True's Yard Fisherfolk Museum and the Lynn News to launch a 'Stories of the Sea' short story competition to celebrate the 150th anniversary of the opening of the Alexandra Dock in King's Lynn.

In August, ABP sponsored the popular Teignmouth Carnival for a second year in a row, in line with its commitment to support the local communities surrounding its ports and beyond.

Whilst at the time of writing, a number of the sports events and marathons supported by ABP have been postponed due to the outbreak of Covid-19, we remain hopeful that they will still take place in 2020, when it is safe to do so.

In September 2019, ABP supported the Suffolk Wildlife Trust to help create a new mural for Lowestoft town centre, as part of its ongoing efforts to support local community and wildlife. This 'Kingfisher' mural is part of a new wildlife art trail across Lowestoft town centre, which includes two previous ATM murals of a marsh harrier and a barn owl, both of which are local to the area.

Southampton Marathon

Kingfisher mural in Lowestoft town centre, created in partnership with Suffolk Wildlife Trust



### Collaborating with Key Partners

Throughout the past 12 months we have continued to work with commercial partners and the Government to provide vital support and ensure that the voices of the ports sector are heard.

To help inform customers about the preparations needed in the lead up to the UK's exit from the EU, we organised a "Get Set for Brexit" roadshow in collaboration with a wide range of partners, including HMRC, Vartan, Port of Zeebrugge and the British Exporters Association.

In September 2019, ABP hosted and participated in a series of events to support London International Shipping Week. On the first day of the conference, we teamed up with the Women in International Shipping and Trade Association (WISTA UK) to host a reception to promote the ongoing effort to drive gender diversity across the maritime industry.

Also during London International Shipping Week, ABP partnered with the Department for Transport (DfT) to launch the UK's first Port Economic Partnership (PEP) at the Port of Southampton. This initiative aims to create stronger links between ports and the Government, in order to maximise long-term trade and economic growth.

In 2019, a series of roundtable panel discussions and ABP's Maritime Shanty receptions were held at both the Labour and Conservative party conferences, with record attendance at both.

In February 2020, Rt Hon Rishi Sunak MP, then Chief Secretary to the Treasury, now Chancellor, visited the Port of Southampton to launch the Government's consultation on developing 10 freeports around the UK. During the visit ABP explained how ports like Southampton and those in South Wales and the Humber, could benefit from the policy and deliver on the ambition to grow trade and rebalance the economy.

ABP also continues to provide thought leadership by hosting regular UK Trade Forums, bringing together government stakeholders, customers and representatives from across the supply chain to discuss the future of trade and freeports.



Rt Hon Rishi Sunak MP, with ABP's Alastair Welch and Julian Walker at the Port of Southampton

ABP ANNUAL REVIEW 2020



### Currently, 17 out of our 21 ports have renewable energy generation projects providing clean power for us, our customers and the National Grid

### **Environmental Sustainability**

As the leading port operator in the UK, our goal is to be at the centre of Clean Growth by transforming our ports and terminals into low carbon, resilient hubs, which can help build the sustainable supply chains of the future.

To fulfil this ambition, we have adopted a consistent approach to environmental sustainability through optimising day-to-day running of operations and by investing in renewable energy generation and green technologies. We are also working with our partners across the industry and government to drive policies and actions for a sustainable future in line with the UN Sustainable Development Goals.

One of our greatest successes is the progress we've made with regard to generating our own renewable energy. Currently, 17 out of our 21 ports have renewable energy generation projects providing clean power for us, our customers and the National Grid. In 2019, we generated 19%, of the electricity we used onsite and that amount continues to increase.

We have invested over £50 million in green technologies since 2011, including renewable energy projects, fuel efficient pilot vessels, high efficiency transformers and new LED high-mast lighting across our estate. Other recent investments include around £7.2 million in fully electric cranes

for Immingham Container Terminal and £3.7 million in a hybrid mobile harbour crane and a new fleet of electric forklifts for Hull. We have also invested in 26 electric vehicles in Southampton and eight in our Wales and Short Sea Ports region. These investments have helped improve our energy resilience, reduce greenhouse gas (GHG) emissions and improve air quality. Since 2014, we have reduced our absolute GHG emissions by 27%. This significant reduction improves the resilience and sustainability of wider supply chains.

In addition, since releasing the Port of Southampton's Air Quality Strategy, we have observed a significant improvement in average levels of nitrogen dioxide across the port. There are several factors that have contributed to this, including an investment in the port's electric vehicle fleet and partnering with Solent Stevedores to increase rail provisions at the port, thereby reducing the number of lorry movements on the road. The Port of Southampton has also been welcoming an increasing number of green-powered vessels, such as Wallenius Wilhelmsen's HERO class, MV Traviata.

Our record of supporting sustainable supply chains spans more than 20 years. As part of this, ABP has been managing the complete end-to-end operation for Scotland's TimberLINK service, which ships up to 100,000 tonnes of timber a year, removing around

one million lorry miles from roads between Argyll and Ayrshire.

In June 2019, a sustainable supply chains research study published by Hull University revealed the benefits of choosing Hull and Immingham for moving cargo between key logistics hubs in the UK and EU. The study estimates that moving 10% of cargo from the Port of Dover to the Humber could save in the region of 100,000 tonnes of CO2e every year when travelling to locations within the Central East-West Corridor.

A further area of focus is on improving waste management year on year. We are currently achieving our objective of diverting over 90% of all waste to landfill.

Colleagues across the group have also been very active in organising events such as beach cleans and litter and plastic collections to help clean up the environment. Many of ABP's ports collect plastics to clean up the marine environment using a range of techniques including Seabins and manual litter picks.

For the past two years, marine plastics collected in this way have gone to Terracycle, a company which, in collaboration with Proctor & Gamble, transform them into shampoo bottles.

Thus, with the combined efforts of our colleagues and investments in green energy and technologies, we aim to create more sustainable supply chains that will benefit the environment in the long run.

These investments by ABP have helped improve our energy resilience, reduce greenhouse gas emissions and improve air quality

All of our ports are open for business and we will be Keeping Britain Trading through 2020 and beyond



Even as we face the challenges brought on by the pandemic, we remain optimistic about the future and proud of our people and our collective achievements.

There are many exciting upcoming opportunities for us to create value for our customers and the UK economy by supporting nationally significant infrastructure projects, where we can bring our expertise and provide access to our well-connected port locations.

All of our ports are open for business and we will be 'Keeping Britain Trading' through 2020 and beyond.

Henrik L. Pedersen,
ABP Chief Executive Officer



### **Generating renewable energy**

OF ABP'S 21 PORTS HAVE RENEWABLE ENERGY GENERATION PROJECTS, PROVIDING CLEAN POWER FOR THE COMPANY AND ITS CUSTOMERS

22.2 GWh

IN 2019, ABP GENERATED 22.2GWH OF ELECTRICITY, 17% MORE THAN THE PREVIOUS YEAR

12.6 GWh

IN 2019, 12.6GWH (18.8%) OF ALL THE ELECTRICITY ABP USED WAS **GENERATED BY ONSITE RENEWABLES** 

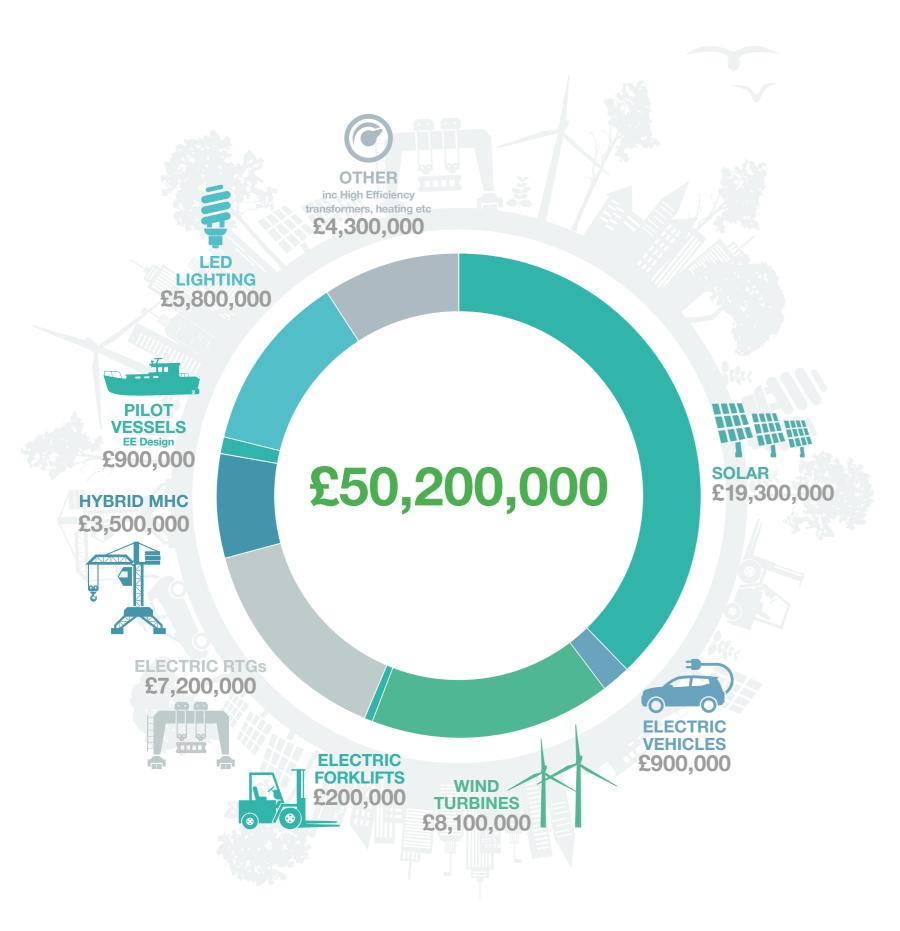
2.46

OF ELECTRICITY GENERATED BY ONSITE RENEWABLES WAS **USED BY CUSTOMERS** 

7.26///

OF ELECTRICITY GENERATED BY ONSITE RENEWABLES WAS **EXPORTED TO THE UK GRID** 







Since 2011, **ABP has invested over £50 million in green technologies**, including renewable energy generation, pilot vessels designed to reduce fuel use, high efficiency transformers and new LED high-mast lighting across its estates.



ABP colleagues across the regions have been very active in organising events such as beach cleans, litter and plastic collections and more.



Since 2014, ABP has reduced its absolute GHG emissions by 27%.

This reduction in emissions not only minimises the environmental impacts of ABP's own operations but also those of other port users. By combining reduced emissions with excellent rail, short sea and coastal shipping connections, ABP continues to improve the resilience and sustainability of wider supply chains.



Since the spring of 2000, ABP has been managing the complete end-to-end operation for Scotland's TimberLINK service. The TimberLINK Service ships up to 100,000 tonnes of timber a year, removing around one million lorry miles from roads between Argyll and Ayrshire.

In June 2019, Hull University published research showing the major benefits of choosing Hull and Immingham for moving cargo between key logistics hubs in the UK and EU, demonstrating why Humber ports offer a better deal for shippers, drivers and the environment. The study estimates that moving 10% of cargo from other locations to the Humber could save in the region of 100,000 tonnes of CO<sub>2</sub>e every year when travelling to locations within the Central East-West Corridor.

### OFFSHORE WIND ENERGY PROJECTS ABP LOCATIONS ALREADY ACTIVELY SUPPORTING OFFSHORE WIND ENERGY **OUR PORTS** 1. Troon 2. Ayr 3. Silloth 4. Barrow 5. Fleetwood 6. Garston 7. Goole 8. Hull 9. Immingham 10. Grimsby 11. King's Lynn 12. Lowestoft 13. Ipswich 14. Swansea 15. Port Talbot 16. Barry 17. Cardiff 18. Newport 19. Plymouth 20. Teignmouth 21. Southampton 22. Hams Hall

## Full lifecycle support for the UK's growing offshore wind energy sector

No one gets you closer: ABP's ports provide unique strategic locations to ensure the success of offshore wind energy projects



### **Strategic locations**

We have an extensive land bank at key strategic port locations, ideally situated close to major offshore wind development sites.

### World-class facilities and infrastructure

We provide excellent facilities and infrastructure opportunities and are willing and able to invest in upgrades to support offshore wind projects.

### Reliable partners

We have a proven track record of success with Green Port Hull, Barrow, Lowestoft and Grimsby.

### **Collaborative approach**

We work closely with our partners to support them through the full offshore wind development cycle.

### Full lifecycle support

### Planning and Development

ABPmer, our hydrographic and marine survey consultancy, and our UK Dredging operation, offer specialist services and consultancy during the planning phase of offshore sites.

### Construction

Our ports offer the perfect locations, people, equipment and transport connectivity to support offshore site preparations and the manufacture of components.

### Operations & Maintenance

We have proven success in offering O&M and 24/7 marine support. Our ports help prolong the lifespan of wind farms by supporting the work of crew transfer and maintenance vessels.

### Decommissioning/ Repowering

We offer services for decommissioning or repowering many of the largest offshore wind projects. Utilising our port locations, we are well positioned to offer a multi-port distribution package with one consolidated contractual agreement, providing significant efficiency benefits for businesses.



21 multimodal locations around the country

960 hectares of port-based development land

Dedicated, expert property team with proven track record of delivering high-profile sites

Project certainty through in-house funding

Ability to design and build bespoke facilities

Commitment to sustainability



Part of the UK's leading port owner and operator, ABP Property has the land, the expertise and the funding to deliver existing or bespoke property solutions for port-reliant businesses.

Our national network of strategically significant locations and edge-of-town sites also provide development opportunities for national and regional logistics, last mile delivery, industrial and retail uses.

Our long-term partnerships with our clients help support their trade and improve their operating efficiencies.

# Delivering storage space space solutions

Warehousing and open storage immediately available

24-hour security

Well connected, with excellent road and rail links

Fitted racking space available

Short-term storage solutions available on flexible terms

Offering resolution for supply chain disruption

Our available development sites and warehousing are situated within the secure confines of our port estates, the majority of which are conveniently located within a short distance of large motorways and benefit from direct mainline rail access.

## Investing in technological innovation

Port to port

takes on a whole new meaning

We will continue to invest in IT innovation, providing new technology solutions that will benefit our customers today and in years to come

We recognise that investing in technology is an important part of our future as a business, whether it is improving IT infrastructure, growing our online presence or enhancing staff training.

To support this ambition, in 2019 we invested in a number of new 'IT hubs' at the Port of Cardiff, Hull, Southampton and in London, to provide Information Technology services for our business and customers, creating several new jobs in the process.

We will continue to invest in IT innovation, providing new technology solutions that will benefit our customers today and in years to come.

ABP ANNUAL REVIEW 2020 2019/2020 HIGHLIGHTS















ABP apprentices across the UK

### National Apprenticeship Week 2020

In February 2020, ABP supported National Apprenticeship Week (NAW2020) by organising a series of events across our regions, including 'Shadowing a Manager' sessions for existing apprentices, career events, regional forums and presentations.

We also shared a wealth of insightful content and interviews with existing ABP apprentices on social media using the campaign hashtags #LookBeyond and #YourFutureWithABP.

The goal of National Apprenticeship Week is to

celebrate apprenticeships across the UK, allowing employers to promote and showcase the success of their apprentices, raising awareness of the huge benefits that apprentices can bring to their businesses and increasing the opportunities available.

Across ABP there are 78 apprentices, working in different regions and functions. From Mechanical Engineering to Commercial, the ABP Apprenticeship Scheme allows people from all ages to learn practical skills on the job, as well as gain certified qualifications, opening doors to fantastic careers in maritime and logistics.

"One day I could be carrying out domestic electrics, the next I'll be fixing a boat or crane. I love working here at the Port of Ipswich, because every day the job is varied."

Lindsay Briggs, ABP Electrical Apprentice

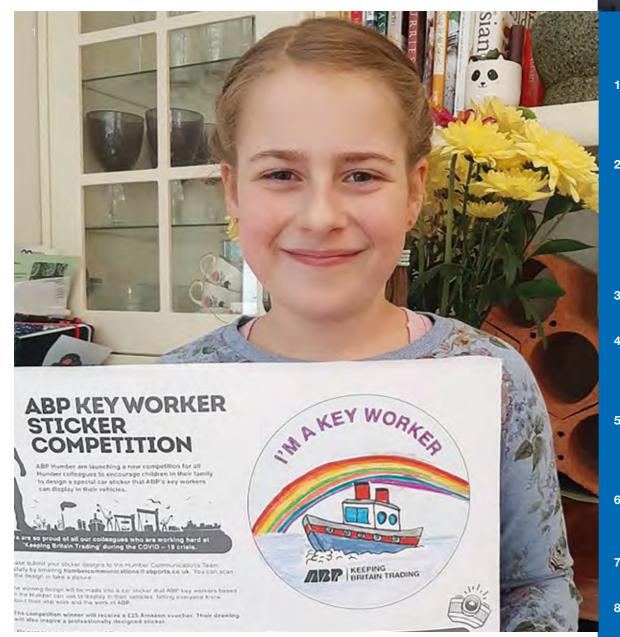
### Earn while you learn



"Apprenticeships are the perfect choice for people who want to build their practical knowledge on the job, whilst also gaining additional qualifications and, once fully qualified, opening doors to fantastic career opportunities."

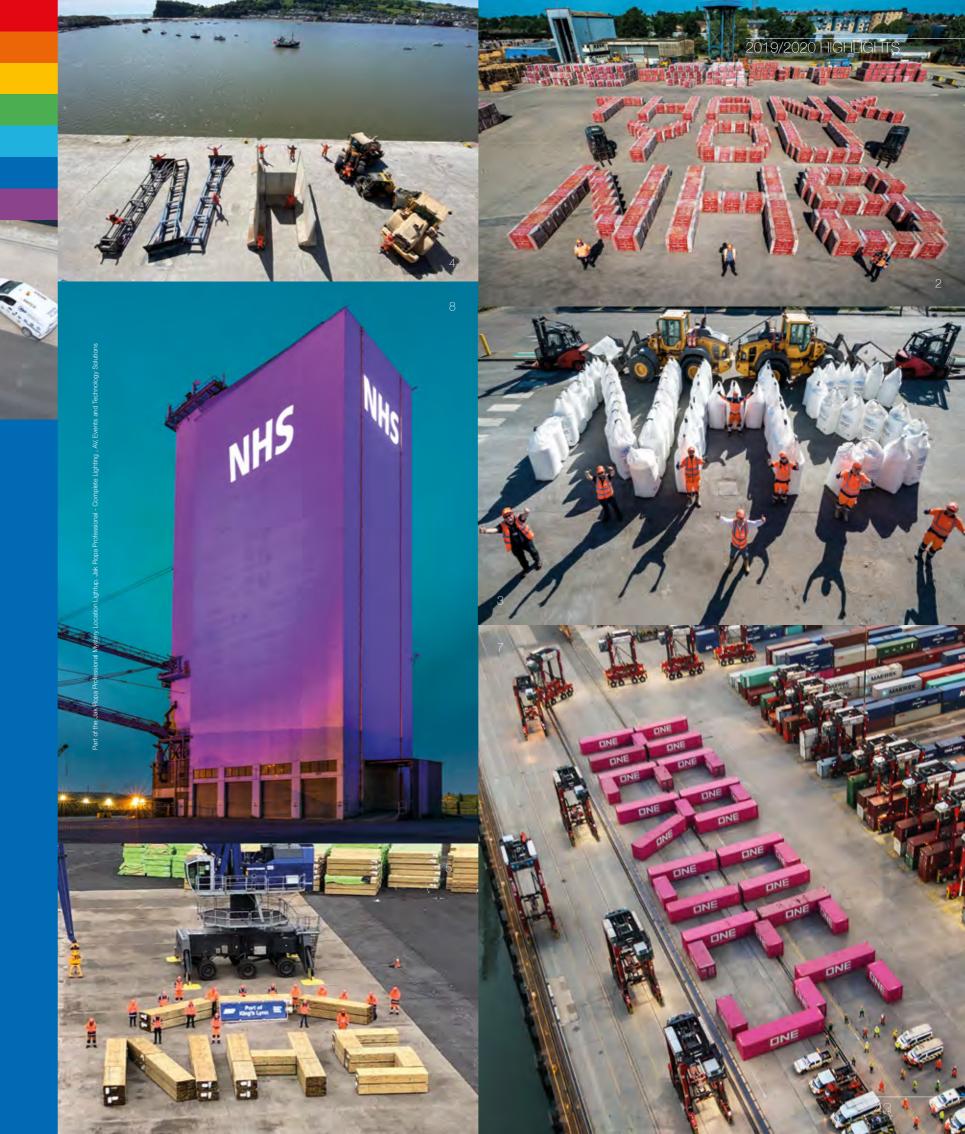
Josh Cooper, former ABP Mechanical Engineering Apprentice who has successfully transitioned to become a full-time Mechanical Engineer. A PART INALINES

ABP colleagues and customers across the UK thank the NHS and key workers for saving lives and keeping supply chains moving during the Covid-19 pandemic





- 2 Colleagues in Ipswich construct their 'Thank you NHS' sign out of more than 140,000 individual bricks courtesy of ABP customer Wienerberger, the world's largest brick manufacturer.
- **3** Orwell fertiliser bags are used for 'NHS' at Port of Ipswich.
- 4 ABP Teignmouth colleagues use a mixture of pusher blades, concrete wall sections and bobcats for their tribute.
- 5 Team from King's Lynn uses packs of timber imported for ABP customer Travis Perkins to express their gratitude.
- 6 Engineering team at Port of Barrow use heavy gauge chains to create their tribute.
- **7** In Southampton, DP World creates 'Heroes' display.
- 8 Bentinck silo at Port of King's Lynn lights up for NHS tribute.



### Stories of the Sea

To celebrate the 150th anniversary of the opening of Alexandra Dock in King's Lynn, **ABP** partnered with True's Yard Fisherfolk Museum and the Lynn News to run a marinethemed short story competition for local schools.



The ABP 'Stories of the Sea' competition, which ran from July to September 2019, was open to entries from pupils aged 9 to 16, within the county of Norfolk.

It was judged by local historian and author Dr. Paul Richards, Lynn News Editor, Mark Leslie and ABP Port of King's Lynn Manager, Kim Kennedy.

The winners were announced in January 2020 and participated in a ceremony to bury a time capsule. which would be reopened on the 175th anniversary of the port. The time capsule contained a number of

items that capture the history of the port, including a port map and a grain of Barley as a symbol of the port's important role in supporting local farmers.

First place was scooped by 13 year-old Jacob Chalke, a pupil at St Clement's High School in King's Lynn, who impressed the judges with his story about the experience of a pilot in Alexandra Dock. Second place was won by 10 year-old Thalia Sunday from Clenchwarton Primary School, who wrote about solving nautical themed riddles and third place was awarded to 11 year-old William Beck from King's Lynn Academy, who penned a pirate story.

"He could navigate his way through the turbulent tidal waters, using his local knowledge to direct his journey. After receiving the list of expected vessels into the Alexandra Dock, he began his usual repetitive but exhaustive tasks. Little did he know how unpredictably today's events would unfold."

Extract from 'Submersible Sid the Sandbank Kid' by Jacob Chalke, Age 13



"They passed many islands, each one filled with tortures that can haunt you for your life: deadly torture traps, poison darts, explosive trick gold; a trophy called the Kraken."

Extract from 'The Kraken' by William Beck, Age 11



"When Evylin was above the water she saw a beautiful mermaid. Her tail was shimmering pink and her hair was an amazing shade of baby blue. The mermaid said, "Hello Evylin. I am the one who has set you those challenges. Well done, nobody has ever solved the seahorse's problem. I knew you could do it and now I will send you home."

Extract from 'Evylin's Ocean Quest!' by Thalia Sunday, Age 10



ABP ANNUAL REVIEW 2020 2019/2020 HIGHLIGHTS























- 1 Mally Bell retires after five decades' service 4 ABP is the first UK port operator to provide 7 Port of Southampton welcomes Vasco de working on the Humber Estuary.
- Charities, supporting local maritime causes.
- **3** A British first, as the Spirit of Discovery makes its 300th cruise visit to the Port of
- 5 Humber Apprentices leading the way in the
- 6 ABP sponsors Teignmouth Carnival for the 9 Port of Lowestoft names new pilot boat second year in a row.
- Gama and Oceana's Riviera celebrating
- - The Kingfisher.

- 10 Heritage Day Tours announced at Port of
- 11 Chief Financial Officer, Marina Wyatt with Akinrinlola at ABP Summer Lunch.
- 12 ABP and WISTA host 'Women in Maritime'
- 13 Port of Ayr celebrates new state-of-theart Bute Terminal opening, supporting customers across the agricultural sector.
- 14 Chief Information Officer, Harm van Weezel, visits Port of Ipswich for tour of facilities and to meet the local team.

15 - Open Day at Port of Grimsby for Royal Navy Vessel HMS Grimsby, showcasing the important part it plays in protecting the UK.

ABP ANNUAL REVIEW 2020 2019/2020 HIGHLIGHTS

























- 1 Electric vehicles make up majority of ABP's 4 Winners of ABP National Marine Week fleet at Southampton with fleet of electric
- 2 ABP and Peterson UK celebrate 100th
- 3 £400k grain storage investment in King's Lynn's refurbished Bentinck Silo.
- colouring competition.
- 5 New IT Hub launches in Wales providing Information Technology services for its
- 7 Noah's Ark visits the Port of Ipswich,
- Cardiff and Swansea to ensure they operate as efficiently as possible for years to come.
- 6 Maiden call for green cruise ship Grandiosa 9 Launch of Port Economic Partnership as

- 10 ABP sponsors team from Healing School near Grimsby at electric car race in
- 12 £33 million investment in Immingham
- 13 Strong harvest at Port of Ipswich saw grain tonnage volumes doubled.
- 14 New £3 million crane investment at Southampton as part of ongoing investment programme to ensure ABP can continue to offer its customers the best services available.
- 15 New partnership with customer Metsa Wood. ABP Ipswich handled its first shipment of wood, marking a new milestone with a new customer.

ABP ANNUAL REVIEW 2020 2019/2020 HIGHLIGHTS















- 1 ABP invests £6.8 million in largest roofmounted Solar Array at Port of Hull.
- 2 The Port of Southampton announces Southampton Sight as its charity of the year for 2020.
- as part of £33 million investment.
- 4 King's Lynn seals deal with new recycling customer Goldstar Metal Traders.
- 5 Prime Minister Boris Johnson and Home Secretary Priti Patel visit the Port of Southampton.
- in support of the offshore energy sector.
- 7 50,000 tonnes of construction materials set new handling record at Port of Ipswich.
- 8 ABP Graduate Training Programme launches to attract the brightest new talent to join the maritime and logistics sector.
- 3 £7 million ERTG cranes arrive at Immingham 6 New Lowestoft state-of-the-art office opens 9 ABP sponsors Humber Marathon for the fourth year in a row.











- 10 Prime Minister Boris Johnson is greeted by Humber Regional Director Simon Bird at the Port of Grimsby.
- 11 Electric forklift trucks arrive at Hull, with an investment of £200,000, as part of the ongoing effort to reduce the emissions and make more use of renewable energy.
- 12 Drax 63,907-tonne biomass shipment arrives at the Port of Immingham, becoming the UK's largest shipment of sustainable biomass.
- 13 Green-powered vessel Fridtjof Nansen arrives at the Port of Cardiff, using cuttingedge hybrid technology.
- 14 ABP appoints new head of Commercial (Rail), Lee Armstrong. With over 30 years of experience in the sector, Lee will help further develop and drive the new company strategy around rail and support our customers' broader logistics requirements.

2019/2020 HIGHLIGHTS





















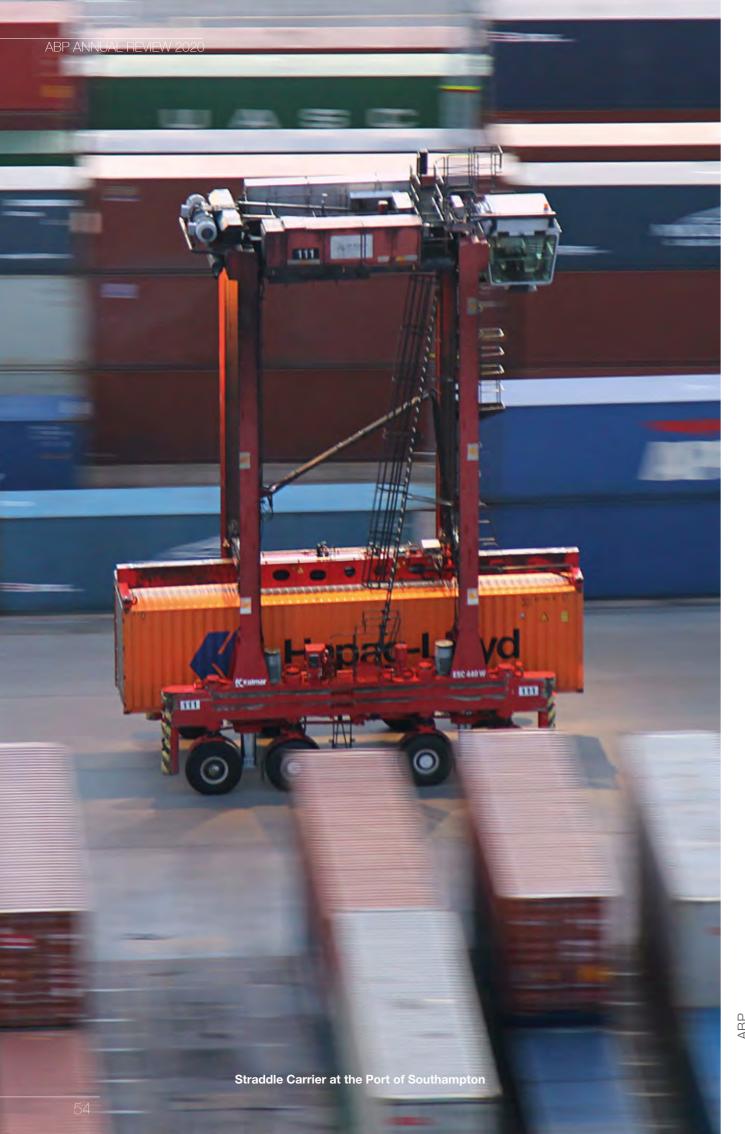








- 11 ABP announces Madeleine Hallward as Group Head of Strategic Communications.
- 12 Tata Steel and ABP enter into a new and improved 10-year agreement.
- 13 Ipswich team provides local businesses with flexible storage solution.
- 14 Humber pilot Ben Jeffrey speaks about how the region is keeping vessels moving.
- 15 Arrival of PV Providence in Barrow.





Marina Wyatt
Chief Financial Officer



Julian Walker
Chief Commercial Officer



**Simon Bird** Regional Director, Humber



Alastair Welch
Regional Director,
Southampton



Andrew Harston
Regional Director,
Wales & Short Sea Ports



Mike McCartain

Group Director of Safety,
Marine & Engineering



Alison Rumsey
Chief Human
Resources Officer



Angela Morgan
General Counsel and
Company Secretary



**Harm van Weezel**Chief Information Officer



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