



# SOLENT GATEWAY

## Solent Gateway Ltd 2025 Principal Rates & Charges and Standard Terms & Conditions of Trade



Marchwood Port  
Cracknore Hard  
Marchwood  
Southampton SO40 4UT

[www.solentgateway.com](http://www.solentgateway.com)

**THIS SCHEDULE CANCELS ALL PREVIOUS ISSUES AND OPERATES  
ON AND FROM 1 JANUARY 2025, UNTIL FURTHER NOTICE**

**ANY ENQUIRIES RELATING TO THE CHARGES SHOULD  
BE ADDRESSED TO:**

**Port Director  
Solent Gateway Ltd  
Marchwood Port  
Cracknore Hard  
Marchwood  
Southampton SO40 4ZG**

**General Enquiries:  
[enquiries@solentgateway.com](mailto:enquiries@solentgateway.com)  
02382 355305 / 02382 355306**

**Commercial Enquiries:  
[SouthamptonCommercial@abports.co.uk](mailto:SouthamptonCommercial@abports.co.uk)**

**Press Enquiries:  
Nicola Denbigh | Corporate Affairs Manager  
[Nicola.Denbigh@abports.co.uk](mailto:Nicola.Denbigh@abports.co.uk)**

## CONDITIONS APPLICABLE

Charges payable on demand  
Solent Gateway's Standard Terms and Conditions of Trade apply  
<https://www.solentgateway.com/marine-info/trading-terms-and-conditions/>

### HARBOUR CONSERVANCY DUES

Pilotage and Conservancy is levied by Associated British Ports Southampton  
[https://www.southamptonvts.co.uk//Port Information/Commercial/Southampton Tariff/](https://www.southamptonvts.co.uk//Port%20Information/Commercial/Southampton%20Tariff/)

### DOCK BERTHAGE DUES

	Charge per GT
<b>1. For vessels engaged in the transfer of cargo over Solent Gateway quays</b>	
Vessels trading to and from:	
(i) Any UK Port/Zone, Isle of Man, Channel Islands and NI	£3.51
(ii) Ports within the EU or European Free Trade Association	£5.32
(iii) Any other Port	£7.35
Special arrangements may apply or be possible on application	
<b>2. Berth Rent</b>	
Payable with effect from 00:00hrs on the calendar day following completion of cargo/passenger operations.	£0.20
Berth rent is payable for a maximum period of 24 hours. Any stay exceeding 24 hours will be classed as a "Lay-up" and charges for lay-up will be available on application.	
<b>3. Lay-up</b>	
Subject to berth availability	
Vessels arriving for repair, laying by, laying up at wet berth or anchorage for extended period, either alongside quay or double banked	POA
<b>4. Non-Commercial Craft and Vessels Not Having a GT Certificate</b>	
Subject to berth availability	
Charges per metre per day (or part thereof) up to 70m	£13.85
Over 70m	POA
<b>5. Minimum Charge Per Call (Both Commercial and Non-Commercial)</b>	£618.20

Note:

- (i) Any vessel using dangerously weighted heaving lines will be subject to a £1000.00 charge in line with the published notice issued by the Harbour Master
- (ii) Vessels calling to perform separate operations, at different berths, will be charged the appropriate Dock Berthage dues for each operation.

## COUNTRIES OF THE EUROPEAN UNION AND EUROPEAN FREE TRADE ASSOCIATION

Austria*	Belgium
Bulgaria	Croatia
Cyprus	Czechia*
Denmark	Estonia
Finland	France
Germany	Greece
Hungary*	Iceland+
Ireland	Italy
Latvia	Liechtenstein+*
Lithuania	Luxembourg*
Malta	Netherlands
Norway+	Poland
Portugal	Romania
Slovakia	Slovenia
Spain	Switzerland+*
	Sweden

+ EFTA Country

\*\* Land Locked Country Without Sea Port

## CARGO DUES

1.	Goods Dues (Wharfage) on Cargoes	Charge per MT
	Discharged/Loaded over quay or over side of vessel Special arrangements may be possible on application, subject to nature, value and volumes of cargo	£18.96
2.	Containers	£38.40
3.	Passenger Fees	POA
4.	Ships Stores	£10.51

## INTERNATIONAL SHIP & PORT SECURITY CODE (ISPS)

Note:	POA
(i)	In the event of the Port being required to increase the ISPS level additional charges will subsequently apply to all vessels alongside.

## PORT WASTE MANAGEMENT CHARGE

(Merchant Shipping Port Waste Reception Facility Regulations - 2003)	£208.43 per vessel call
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Note:	
(i)	Allows for the disposal of up to 4m <sup>3</sup> per vessel of ship generated MARPOL Annex V EU Sourced waste

## RENT CHARGES ON GOODS

<b>1. RoRo Units</b>	<b>Charge per calendar day</b>
For each vehicle (up to 3.5 tonnes gross weight), rent is applicable from cargo's arrival in Port (for export) and discharge from ship (for import). Charges as follows:	
Calendar days 1 - 7	£4.41
Calendar days 8 - 28	£8.78
Thereafter	£13.10
Note: Rates for units over 3.5 tonnes gross weight as above + 100% Cargo received for shipment but subsequently redelivered will be subject to rent, except where otherwise agreed, from day of arrival to day of delivery inclusive.	
<b>2. Bulk &amp; Break Bulk Import Traffic</b>	<b>Charge per tonne per day</b>
Rent applicable unless prior approval has been agreed will be levied the day following the date of ship breaking bulk. Thereafter:	
Calendar days 1 - 7	£13.59
Calendar days 8 - 28	£27.15
Thereafter	£44.83
<b>3. Bulk &amp; Break Bulk Export Traffic</b>	<b>Charge per tonne per week</b>
Rent is applicable from the calendar day after the arrival of goods	£45.86

## CRANAGE, MOORING & LABOUR CHARGES

Hire of Cranage is subject to availability and Solent Gateways Standard Terms and Conditions of Trade and subject to completion of the appropriate hire process where applicable.

1. **Cranage**  
Harbour Cranes POA
  
2. **Mooring** **Charge per Act**  
Mooring services are available from Solent Gateway. Subject to availability and by prior booking only. £593.48
  
3. **Labour**  
Per Operative per hour or part thereof

Days	Operating Hours	Price Per Hour
Monday – Friday	06:00 – 18:00	£101.51
Monday – Friday	18:00 - 06:00	See Note 1
Saturday / Sunday / (Minimum 4 hours)	06:00 – 18:00	£124.22
All Other Hours – Bank holidays (Minimum 8 hours)	All hours	£144.83

All labour is subject to maximum 12 hour working shift time per day and subject to availability

Note:

- (i) Standard Operating Hours are Monday–Friday 06:00–18:00  
Rates for operation outside of these hours as above + 50%.
  
- (ii) In all cases part of an hour will be charged as an hour.
  
- (iii) A minimum charge of **4 (four)** hours for labour and plant hire will be made in respect of each and every duly completed application form including any application not progressed.
  
- (iv) If, for operational reasons, plant is utilised with a capacity in excess of that ordered for the cargo weight to be lifted then Solent Gateway, may at its sole discretion, allow the appropriate lower rate to be applied.
  
- (v) Above charges exclude provision of crane/plant operator and banksman. Hourly rates available on application.



## SGL STANDARD TERMS AND CONDITIONS OF TRADE

### IMPORTANT ADVICE

THE CUSTOMER'S ATTENTION IS DRAWN TO SPECIFIC CONDITIONS WHICH EXCLUDE OR LIMIT THE LIABILITY OF SGL (INCLUDING CONDITIONS 4A.1, 6.4, 11, 14.1, 16, 18.2, 19.2, 20, 22, 23, 24, 25, 26), REQUIRE THE CUSTOMER TO INDEMNIFY OR REIMBURSE SGL IN CERTAIN CIRCUMSTANCES (INCLUDING CONDITIONS 3.2, 4, 4A, 5.3, 6.3, 7.3, 8.2, 9.3, 10.1, 13.13 16, 17, 18.2, 19.2, 21.3, 28.6) AND LIMIT TIME (INCLUDING CONDITION 25).

THE CUSTOMER'S ATTENTION IS DRAWN TO THE REQUIREMENT TO COMPLY WITH MINISTRY OF DEFENCE INSTRUCTIONS AND RESTRICTIONS AS PER CONDITION 10.2.

SGL UNDERTAKES NO OBLIGATION TO EFFECT INSURANCE (AND MAKES NO CHARGE FOR INSURANCE). CUSTOMERS ARE ADVISED TO EFFECT INSURANCE THEMSELVES.

EXCEPT TO THE EXTENT THAT A BESPOKE WRITTEN AGREEMENT HAS BEEN ENTERED INTO BETWEEN THE CUSTOMER AND SGL, WHERE INCONSISTENT WITH TERMS AND CONDITIONS PREVIOUSLY APPLYING OR UNDERSTOOD TO APPLY, THESE CONDITIONS WILL PREVAIL.

1. **Definitions**

1. In these Conditions the following expressions have the following meanings:

"**ABP**" means Associated British Ports whose principal office is at 25 Bedford Street, London WC2E 9ES or such other address as may be notified by ABP from time to time;

"**Applicable Laws**" means all applicable law and legislation of any jurisdiction including all or any statutes, rules, regulations, statutory guidance, treaties, directives, decisions, directions, recommendations, codes of practice, guidance notes, circulars, bylaws, orders, notices, demands, regulations or official guidance issued by any Competent Authority which are applicable to the Customer, the Port and/or any aspect of the performance of these Conditions as the same may be amended or modified from time to time;

"**BCP Charges**" means the charges levied by SGL in relation to the BCP as may be notified by SGL to a Customer from time to time;

"**BCP**" means a border control post, being an inspection post designated, approved and operated in line with Applicable Laws for carrying out checks on Goods coming into and leaving the United Kingdom;

"**Cargo**" means cargoes of any description;

"**Cargo Services**" means any services provided by, or on behalf of, SGL in relation to the Cargo or Containers including unloading or loading Cargo or Containers from or to Vessel or from or to Customer Transport, handling of Cargo or Containers, storage of Cargo or Containers at the Port, management of storage, any ancillary services carried out to facilitate the clearance through HM Revenue & Customs, Border Force UK, the relevant Port Health Authority or any other Competent Authority of Cargo or Containers;

"**Charges**" means all charges, dues, expenses or other sums (including charges for Services, charges for the hire of SGL Plant, BCP Charges and dues and charges for Vessels) which are payable by the Customer to SGL;

a. "**Competent Authority**" means any supranational, national, regional, local or municipal government or regulatory authority, body, agency, court, ministry, inspectorate or department, or any official, public or statutory person or body, police, customs or port authority, in each case acting in accordance with its or their statutory or legal authority in any jurisdiction having authority over the Customer / SGL or having responsibility for the regulation or governance of any aspect of the performance of these Conditions and/or the Port and/or any activities carried out at the Port;

b. "**Conditions**" means these standard terms and conditions of trade as may be updated by SGL from time to time;

c. "**Container**" means any container which complies with ISO Standards for freight containers, including for example reefer, tank-container and flats which are, or have been, or are able to be carried on a Vessel;

"**Customer**" means any Person who:

- a. enters the Port in any capacity;
- b. has or brings or causes any Vessel to be within the Port including the owner, agent, charterer, master and any crew of a Vessel;
- c. uses the Port in connection with a business;

- d. delivers, brings or causes Goods or Passengers to be on the Port or whose Goods or Passengers howsoever come to be on the Port;
- e. by themselves or their Representative use any facility or SGL Plant at the Port or receive any Services provided by or on behalf of SGL; or
- f. has or brings or causes any Customer Transport to be on the Port including the owner, agent, driver or any other person in charge of any Customer Transport;

**"Customer Invitees"** mean any Representative or other Person whom the Customer invites onto the Port;

**"Customer Transport"** means any road or rail transport supplied or arranged by or on behalf of the Customer or its Representative to transport Goods or Passengers to or from or within the Port;

**"Customs Charges"** means all customs and excise duties, import VAT, taxes, fines, charges, penalties, levies, imposts and outlays of whatsoever nature imposed or demanded by any Competent Authority including HM Revenue & Customs and Border Force UK;

**"Customs Clearance Forms"** means such forms or documents as may be stipulated by HM Revenue & Customs from time to time as being proper evidence of customs clearance;

**"Customs Declaration Service"** means the UK Government IT platform which supports the making of import and export declarations when moving goods into and out of the UK;

**"Dangerous Substances"** means a substance or article described in regulation 3 of the Dangerous Substances Regulations;

**"Dangerous Substances Regulations"** means the Dangerous Goods in Harbour Areas Regulations 2016;

**"Environment"** means (whether alone or in combination): (a) ecological systems and living organisms (including humans); (b) air (including air within buildings or other structures and whether below or above ground); (c) land and soil (including buildings and any other structures in, on or under land and soil, anything below the surface of the land and land covered with water); and (d) water (including water under or within land or within pipe or sewage systems);

**"Exclusion Zones"** means areas of the Port specified by SGL or the MoD and communicated to the Customer whether directly or via signage displayed within the Port;

**"Goods"** mean Cargo, Plant (excluding SGL Plant) and/or Packaging;

**"Good Industry Practice"** means the exercise of that degree of skill and care which would reasonably and ordinarily be expected of a skilled and experienced person carrying out the same type of activity under the same conditions and complying with Applicable Laws;

**"Goods Vehicle Movement Service" ("GVMS")** means the UK Government IT platform referred to in the document "Border with the European Union: Importing and Exporting Goods" published in October 2020 which supports the pre-lodgement model or any similar, substitute, varied or additional service that may apply in a pre-lodgement environment whether temporary or otherwise;

**"GRT"** means the gross registered tonnage as defined by the International Convention on Tonnage Measurement of Ships, 1969;

**"Harbour Authority"** means ABP in its capacity as the Statutory and Competent harbour authority for the Port of Southampton, as defined under the Harbours Act 1964 and the Pilotage Act 1987.

**"Harbour Master"** means the harbour master for the Port of Southampton, operating under the jurisdiction of the Harbour Authority and includes their deputies and every officer of the Harbour Authority having the powers of a harbour master under the Harbours, Docks and Piers Clauses Act 1847 in respect of the Port of Southampton;

**"Hazardous Materials"** means any substance in whatever form whether alone or in combination with any other substance known or reasonably believed to be harmful to human health or the Environment, whether or not for that reason it is subject to statutory controls on production, use, storage or disposal;

**"Insolvency Event"** means any of the following events: (a) an order is made or a resolution is passed for the winding up of the Customer, or circumstances arise which entitle a court of competent jurisdiction to make a winding-up order of the Customer; or (b) an order is made for the appointment of an administrator to manage the affairs, business and property of the Customer, or documents are filed with a court of competent jurisdiction for the appointment of an administrator of the Customer, or notice of intention to appoint an administrator is given by the Customer or its directors or by a qualifying floating charge holder (as defined in paragraph 14 of Schedule B1 to the Insolvency Act 1986); or (c) a receiver is appointed of any of the Customer's assets or undertaking, or (d) circumstances arise which entitle a court of competent jurisdiction or a creditor to appoint a receiver or manager of the Customer or if any other person takes possession of or sells the Customer's assets; or (e) the Customer makes any arrangement or composition with its creditors, or makes an application to a court of competent jurisdiction for the protection of its creditors in any way; or (f) the Customer ceases, or threatens to cease, to trade or suspends all or substantially all of its operations or suspends payments of its debts or becomes unable to pay its debts or is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986; (g) the Customer applies to court for, or obtains, a moratorium under Part A1 of the Insolvency Act 1986; (h) the Customer takes or suffers any similar or analogous action in any jurisdiction in consequence of debt; (i) SGL reasonably considers that any of the above events is likely to occur or (i) the Customer's

financial position deteriorates so far as to reasonably justify the opinion that its ability to give effect to the terms of its agreement with SGL is in jeopardy;

**"Losses"** means any loss, damage, liability, demand, claim, recovery, judgment, execution, fine, penalty, charge and any other cost and expense of any nature or kind whatsoever, including any costs of recovery on a full indemnity basis;

**"Luggage"** means any property travelling with a Passenger but excludes any Goods contained in or carried on board a Vessel;

**"Material Amount"** means an amount equal to the value of the three most recent invoices issued by SGL to the Customer;

**"MoD"** means the Ministry of Defence and HM Armed Forces;

**"Necessary Consent"** means any agreement, permission, permit, licence, consent, exemption or other approval required by the Customer under any Applicable Laws in order to import or export the Cargo through the Port or to otherwise store or handle such Cargo at the Port or for any of the Cargo Services to be lawfully carried out in relation to the Cargo;

**"Packaging"** means any Container, package, case, pallet or other thing which conveys, carries, contains, protects or supports Goods or is designed or made to do so;

**"Passenger"** means any person using the Port as the point of embarkation or disembarkation in connection with travelling on a Vessel;

**"Passenger Services"** means any services or facilities provided by SGL or any SGL Party in connection with Passengers, their Luggage and Passenger Vehicles including: (i) the provision of terminal facilities for the embarkation or disembarkation of Passengers, their Luggage and Passenger Vehicles; (ii) provision of facilities for loading or unloading Passenger Vehicles onto or off Vessels; (iii) clearance through HM Revenue & Customs or Border Force UK controls of Passengers, their Luggage and Passenger Vehicles; and (iv) any other ancillary services related to Passengers, their Luggage and Passenger Vehicles;

**"Passenger Vehicle"** means any vehicle which is driven by a Passenger onto or off a Vessel;

**"Person"** includes all forms of legal entity including an individual, company, body corporate (wherever incorporated or carrying on business), unincorporated association, governmental entity and a partnership and, in relation to a party who is an individual, his or her legal personal representative(s);

**"Plant"** means any plant, equipment or machinery including any vehicle, trailer (whether or not incorporating any tank or Container), machine, crane, tool, fender, gangway, front loading shovel, telehandler and forklift;

**"Port Approval"** means a place approved under Articles 135, 140, 148 and 167 (2) of EU Regulation 952/2013 and Sections 20, 20A, 25 and 25A of the Customs and Excise Management Act 1979 (or any successor legislation, as applicable) for:

- a. the loading and unloading of Goods;
- b. any Goods temporarily stored under customs supervision in the period between their presentation to customs and their placing under a customs procedure or being re-exported; and
- c. the HM Revenue and Customs (or any other relevant Competent Authority) to examine and take account of Goods;

**"Port"** means Solent Gateway Port, Sea Mounting Centre, Marchwood, Southampton, Hampshire, SO40 4UT, owned by SGL, and includes all land, water, quays, jetties, buildings and other structures owned or operated by SGL and references to the "Port" shall be construed as if it was immediately followed with the words **"or any part of it"**;

**"Port of Southampton"** has the meaning defined under the Southampton Harbour Acts 1863-1939 and references to the **"Port of Southampton"** shall be construed as if it was immediately followed with the words **"or any part of it"**

**"Port Community System"** means the inventory linking system (or any electronic data system which replaces it) adopted by SGL from time to time for use by SGL, the Customer, shipping lines, agents, freight forwarding companies, cargo brokers and others for customs clearance and inventory control of imports and exports of Goods;

**"Port Tariff"** means the principal rates and charges published by SGL for the Port (as published on <https://www.solentgateway.com/marine-info/tariffs/>) which are prevailing at the time that the Port facilities or Services are actually utilised by the Customer;

**"Representative"** means the Customer's officers, employees, contractors, sub-contractors, agents, representatives and any other person engaged by or whom acts on behalf of the Customer;

**"RPI"** means the figure shown under the heading "All Items" in the Index of Retail Prices published monthly by the National Statistics Office (or any successor thereto);

**"Seaworthy"** means in a reasonably fit and good condition to safely move or stay within the Port and that it will remain in a reasonably fit and good condition despite any of the ordinary perils which it may encounter during the Vessel's stay;

**"Services"** means the Cargo Services, Passenger Services and any other services or facilities provided by or on behalf of SGL in connection with the Customer's or Vessel's use of the Port;

**"SGL"** means Solent Gateway Limited with the company number 09370825 whose registered address is at 25 Bedford Street, London WC2E 9ES or such other address as may be notified by SGL from time to time;

“**SGL Party**” means any employee, agent, contractor or sub-contractor of SGL;

“**SGL Notification Address**” means the SGL's email address enquiries@solentgateway.com (or such other portal or web address as SGL may advise from time to time);

“**SGL Plant**” means any Plant belonging to SGL, including any Plant used by SGL in the provision of Services or which SGL hires to the Customer;

“**SGL Regulations**” means all Terminal Regulations, codes of practice or other directions, regulations or port rules issued from time to time by SGL in connection with the Port;

“**Terminal Regulations**” means any regulations issued from time to time by SGL in connection with specific terminals or berths on the Port;

“**Third-Party Operator**” means a Customer who operates a terminal and/or handles Cargo at the Port independently to SGL, under SGL's Port Approval.

“**Vessel**” means any ship, boat, raft, lighter, barge or craft of every class or description however navigated or propelled, and includes any hover vehicle (being a vessel however propelled, designed to be supported on a cushion of air), hydrofoil vessel (being a vessel however propelled, designed to be supported on foils), and any other artificial contrivances used, or capable of being used, as a means of transportation on water;

2. In these Conditions: (a) unless otherwise provided or unless the context otherwise requires: (i) the singular shall include the plural and words in the plural shall include the singular; (ii) the words “**include**”, “**including**” and “**in particular**” are to be construed as being by way of illustration or emphasis only and are not to be construed so as to limit the generality of any words preceding them; and (iii) the words “**other**” and “**otherwise**” are not to be construed as being limited by any words preceding them; (b) the headings are to be ignored in construing these Conditions; and (c) reference to any statute or statutory provision includes a reference: (i) to that statute or statutory provision as from time to time consolidated, modified, re-enacted (with or without modification) or replaced by any statute or statutory provision; and (ii) any subordinate legislation made under the relevant statutory provision; and (d) the specificity of any particular Condition is without prejudice to the generality of any other Conditions.

#### 2. **Application of Conditions**

1. These Conditions shall apply to all legal relationships between SGL and any Customer whether in respect of contract, bailment, licence or tort.

2. These Conditions cannot be varied other than as agreed in writing between SGL and the Customer (or its Representative).

3. The acceptance by the Customer of these Conditions, if not express, will be implied from any one or more of the following:

d. request of any Services or SGL Plant to be provided by SGL;

e. delivery of Goods onto the Port or into the custody of SGL;

f. entry of any Vessel into the Port;

g. entry of any Customer Transport onto the Port;

h. embarking or disembarking of any Passengers or other individuals onto the Port;

i. submission of any documentation to SGL in relation to a Vessel, Customer Transport, Goods or Passengers whether via the SGL Notification Address or otherwise;

j. use of any facility or SGL Plant at the Port by the Customer or its Representative.

#### 3. **Warranty of Authority by Customer**

1. The Customer warrants to SGL that the Customer is either the owner or the authorised agent of the owner of the Goods and/or Vessel and further warrants that the Customer accepts these Conditions not only for itself but also as duly authorised agent for and on behalf of every other Person interested in the Goods and/or Vessel. Any finance company, lessor or other Person having or claiming to have title to or an interest in such Goods and/or Vessel are advised that unless SGL is notified in writing of their title or interest in the particular Goods prior to the commencement of any relationship between SGL and the Customer, these Conditions shall be deemed to have been accepted with the authority of such Persons and such Persons' rights over and in respect of the Goods and/or Vessel shall be subordinated to the rights of SGL under these Conditions.

2. The Customer shall reimburse SGL in full and on demand for all costs and expenses suffered or incurred by SGL arising out of or in connection with any lack of authority or title on the part of the Customer as referred to in Condition 3.1.

#### 4. **Services**

1. SGL will only provide Cargo Services or Passenger Services in connection with Cargo or Passengers by prior written agreement with the Customer, either at the time each service is required or in accordance with any contractual arrangement to provide such services over a period of time.

2. SGL will carry out any Cargo Services or Passengers Services with reasonable skill and care.

3. Where SGL provides ships agency services in relation to the Port, SGL will do so only by prior written agreement with the Customer in respect of a particular Vessel, and the Customer shall indemnify SGL in full and on demand for any Losses suffered or incurred by SGL as a result of acting within the scope of its authority as agent for or on behalf of the Customer.

4. SGL reserves the right to decline to carry out any Services until SGL is satisfied that any official formalities are complied with including authorisation from the Vessel owner or agents, proof of compliance with all customs, and other official formalities and that any Necessary Consents have been obtained.

5. Unless otherwise agreed in writing, SGL has complete freedom in respect of the way in which any Services are carried out. In the event that the Customer gives SGL any specific instructions, SGL reserves the right to deviate from the Customer's instructions (whether or not accepted by SGL) in any respect, where it is reasonable for SGL to do so, and the Customer

shall reimburse SGL in full and on demand for all costs and expenses suffered or incurred by SGL in relation to such deviation.

#### **4A. Customs**

- 4A.1 The Customer shall be responsible for, and shall comply with, all requirements of HM Revenue & Customs, Border Force UK, the relevant Port Health Authority or any other Competent Authority in respect of the import or export of Goods or the arrival or departure of Passengers (and their Luggage) at the Port SGL shall not be liable for any acts or omissions of any Competent Authority or any Losses or delays suffered by the Customer resulting from those acts or omissions, including in respect of damaged or deteriorated Goods.
- 4A.2 The Customer shall be responsible for the correct calculation and payment of all Customs Charges relating to the Goods or Passengers. SGL may require, as a condition of provision of the Services, the Customer to put in place a bank guarantee in SGL's favour as security for the payment of the Customs Charges.
- 4A.3 The Customer warrants that all information entered into the Port Community System (whether inputted by the Customer or its Representative) is accurate, shall be uploaded 24 hours in advance and that all such information is kept up to date.
- 4A.4 The Customer acknowledges that SGL shall not be liable for any delay or other Losses suffered by the Customer resulting from inaccurate or incomplete information being inputted into the Port Community System.
- 4A.5 Each Third-Party Operator acknowledges that HM Revenue and Customs requires information relating to Vessel arrival, departure or the loading or unloading of Cargo to be entered into the Port Community System from the relevant location in the Port and not remotely, and the Third-Party Operator warrants that it shall comply with this requirement.
- 4A.6 Goods shall not be permitted to be removed from the Port by SGL or a Third-Party Operator (as relevant) unless such Goods are declared to be free to release by:
- a. in the case of imports
    - i. in an inventory linked temporary storage environment (being the default method for imports at the Port), the Port Community System; or
    - ii. in a pre-lodgement environment, the Goods Vehicle Movement Service (only permitted with SGL's explicit written agreement); or
    - iii. in a bespoke environment where HM Revenue & Customs has provided explicit authorisation for Goods to be treated in a different manner to 4A.6 (a) (i) or (ii) above, such other documentation as may be determined from time to time by SGL (including submission by the Customer of the Customs Clearance Forms) and which evidences that such Goods have been customs cleared and that their removal from the Port has been authorised by HM Revenue & Customs and any other relevant Competent Authority.
  - b. in the case of exports:
    - i. in an inventory linked temporary storage environment, the Port Community System; or
    - ii. in a pre-lodgement environment, the Goods Vehicle Movement Service; or
    - iii. in either environment, the use of an authorised loader to make the appropriate submissions to the Customs Declaration Service.
- 4A.7 The Customer shall be responsible for paying any applicable BCP Charges.
- 4A.8 The Customer shall be responsible for all costs incurred by SGL in carrying out Services that are required as a result of any changes to customs and excise compliance requirements or sanitary and phytosanitary requirements at any time, by any Competent Authority including but not limited to the operation of the Port Community System, and the provision of any Cargo Services.
- 4A.9 The Customer irrevocably and unconditionally agrees to indemnify SGL in full and on demand and hold harmless and keep SGL so indemnified against all Losses suffered or incurred by SGL as a result of the failure of the Customer to comply with its obligations under this Condition 4A (including, for the avoidance of doubt in relation to any Customs Charges unpaid by the Customer).

#### **5. Information in relation to Cargo, Passengers and Vessels**

1. In relation to any Cargo, Containers, Passengers or Vessel which the Customer delivers or causes to be at the Port, the Customer shall ensure that the following information is provided in writing, to SGL:
- a. the total number of Passengers which are to (i) embark or disembark the Vessel at the Port; and (ii) stay on board the Vessel in transit while at the Port, together with a copy of the manifest in relation to the Vessel and Passengers and any such other supporting information as SGL may reasonably require;
  - b. full particulars of the Cargo/Containers (including weight, volume and a sufficient description to identify the Cargo/Containers) prior to (i) the loading of the Cargo/Containers to Vessel at the Port; (ii) prior to the discharge of Cargo/Containers from the Vessel at the Port; and (iii) as otherwise may be required by SGL including where the Customer is storing Cargo / Containers at the Port before or after its import/export, together with a copy of the manifest or bill of lading and/or any other such supporting information as SGL may reasonably require in relation to such Cargo/Containers;
  - c. where SGL is providing Cargo Services:
    - iv. information as is sufficient to handle the Goods safely and in full compliance with Applicable Laws and Good Industry Practice;
    - v. details of any hazards in connection with the Goods;

vi. any special precautions or instructions regarding the nature (including perishability or time-criticality), weight or condition of the Goods and how it should be handled, sorted, loaded, unloaded or stored which are necessary or desirable for SGL to perform the Cargo Services and/or comply with its legal duties and Good Industry Practice (including in relation to health and safety and the Environment) in doing so;

as soon as reasonably practicable before SGL commences any Cargo Services in relation to such Goods;

d. where SGL is providing Passenger Services:

i. information as is sufficient for SGL to provide the Passenger Services safely and in full compliance with Applicable Laws and Good Industry Practice;

ii. any special precautions or instructions regarding the Passenger Services which are necessary or desirable for SGL to perform the Passenger Services and/or comply with its legal duties and Good Industry Practice (including in relation to health and safety and the Environment) in doing so;

as soon as reasonably practicable before SGL commences any Passenger Services in relation to the Passengers.

2. The Customer agrees that SGL has the right to share any information provided to SGL under this Condition 5 to any Person SGL deems necessary.

3. The Customer shall be deemed to warrant the accuracy of all descriptions, values and other information and particulars provided to SGL pursuant to Condition 5.1 or otherwise in relation to the Goods, Passengers or Vessel. The Customer shall indemnify SGL in full and on demand for any Losses suffered or incurred by SGL in relation to any inaccuracy or omission in any information provided to SGL.

4. SGL may, but shall not be obliged to, verify the weight or volume of Cargo or Containers or Passengers by undertaking its own measurements and in the absence of manifest error such measurements shall be deemed to be conclusive.

**6. Condition of Goods, Vessel & Customer Transport**

1. The Customer warrants that any Goods which the Customer delivers to or causes to be at the Port:

a. will not contaminate or cause danger, injury, pollution or damage to the Environment, any person or any property;

b. are not overheated, infested, verminous, rotten or subject to fungal attack or liable to become so while on any quayside or hardstanding area or in any building on the Port;

c. require for their safekeeping no special protection (other than as may be agreed in writing between SGL and Customer) arising from vulnerability to heat, cold, natural or artificial light, moisture, salt, pilferage, vandalism or proximity to other Goods or from their inflammability or other hazardous nature;

d. contain no controlled drugs (unless the Customer is licensed or otherwise lawfully authorised in respect of such controlled drugs), contraband, pornographic or other illegal matter;

e. are properly and sufficiently packed to ensure the safety of the Goods and to allow mechanical handling without damage or danger;

f. are properly and sufficiently marked, documented and labelled for all shipping, handling, dispatch, customs and similar purposes;

g. are properly marked with warnings as to the hazardous nature of any contents and the precautions to be taken in handling the same and with such warnings as may be necessary for ensuring the safety and health of all persons likely to handle or come into contact with the Goods or their contents in the event of the escape of anything injurious from the Goods;

h. are fully insured at all times including during the provision of any Services and that such insurance covers theft of, or loss or damage to the Goods arising during their presence at the Port or as a result of the provision of any Services;

i. are in a fit and proper condition to be handled or otherwise dealt with by SGL or any SGL Party and SGL Plant during the provision of any Services.

2. The Customer warrants that:

a. any Vessel which it brings into or causes to be within the Port is:

i. seaworthy and complies with all Applicable Laws and any SGL Regulations (where relevant) and that it will remain seaworthy and compliant with Applicable Laws and SGL Regulations (where relevant) throughout the period it is at the Port; and

ii. covered by Protection and Indemnity insurance with reputable insurers in respect of third-party liability risks (including cargo damage, pollution and wreck removal) and for levels of cover as would normally be taken out by a prudent operator of a comparable Vessel in similar trades;

b. any Customer Transport seeking to enter the Port is road or rail worthy (as applicable) and that it complies with and will remain road or rail worthy (as applicable) and be operated in accordance with all Applicable Laws throughout the period it is at the Port.

3. Where SGL incurs or suffers any Losses due to:

a. the Customer's breach of any of the warranties set out in Conditions 6.1 and 6.2; or

b. taking any step which SGL considers to have been reasonably required to:

i. remedy a breach of any of the warranties set out in this Condition 6;

ii. to comply with the lawful requirements of any Competent Authority in respect to the Goods,

then the Customer shall indemnify SGL in full and on demand for such Losses.

4. Without prejudice to any other right or remedy, if SGL reasonably suspects that a breach of any warranty under this Condition 6 has been, or might be, committed, SGL has the right to refuse to accept any Goods onto the Port, and if Goods have already been accepted, SGL reserves the right to require their prompt removal. In such circumstances, the Customer shall not be entitled to any compensation from SGL other than a refund of Charges pre-paid by the Customer in respect of the Goods less any Losses suffered or incurred by SGL in connection with the Goods (including Charges owing up to the date of the removal of the Goods and any additional handling and operational costs incurred by SGL).

7. **Prompt Shipping and Removal of Goods**

1. Unless otherwise agreed by SGL in writing, the Customer shall ensure that all Goods:
  - a. delivered to the Port for loading to a Vessel are loaded to Vessel as soon as reasonably practicable and in any case within twenty-four (24) hours of the date of delivery of the Goods to the Port;
  - b. discharged from a Vessel at the Port are removed from the Port as soon as reasonably practicable and in any case within twenty-four (24) hours of completion of discharge of the Vessel.
2. Without prejudice to any other right or remedy and except as otherwise agreed by SGL in writing, any Goods remaining on the Port beyond the time period specified in Condition 7.1 (or such other time period as may be agreed in writing by SGL) shall (i) incur Charges for rent in accordance with the Port Tariff; (ii) may be moved by SGL and (iii) may be dealt with in accordance with these Conditions including under Conditions 8, 9, 15, 18, 19.
3. The Customer shall reimburse SGL in full and on demand for all Losses suffered or incurred by SGL as a result of SGL removing any Goods which remain at the Port beyond any period agreed by SGL, including under Conditions 14.2 and 17 to 19.

8. **Destruction or Disposal of Harmful Goods**

1. If any Goods on the Port are condemned or deemed harmful by a Competent Authority, or become, noxious, hazardous, inflammable, explosive or in any way dangerous or otherwise likely to cause damage (including Goods which are infectious, diseased or verminous or likely to harbour or encourage infection or disease or vermin or other pests) whether alone or in combination with other Goods and whether or not by reason of the act or omission of any Person, SGL or any SGL Party in whose custody the Goods are then in, shall be at liberty to destroy or otherwise deal with the Goods as in their discretion may seem desirable for the purpose of rendering the Goods harmless.
2. Where this Condition applies the Customer shall indemnify SGL in full and on demand against all Losses suffered or incurred by SGL in connection with the fact or matter referred to in Condition 8.1.

9. **Dangerous Substances & Hazardous Materials**

1. Dangerous Substances and Hazardous Materials of an inflammable, explosive, dangerous or offensive nature shall not be brought into or dealt with at the Port unless and until the Customer has procured that detailed information (including the nature, quality and quantity) regarding such Dangerous Substances or Hazardous Materials has been provided to the Harbour Master (whether by the SGL Notification Address or otherwise) and both (i) the Harbour Master; and (ii) an authorised SGL representative has confirmed to the Customer in advance in writing that it will accept such Dangerous Substances or Hazardous Materials. The acceptance of such Dangerous Substances or Hazardous Materials by SGL shall be subject to such terms as SGL may stipulate.
2. The Customer will be responsible for ensuring that the tonnage of ammonium nitrate (where applicable) stored at the Port does not exceed that permitted under the Dangerous Substances Regulations or any other Applicable Laws.
3. The Customer will be responsible for removing any Hazardous Materials or Dangerous Substances, including, any radioactive substances or materials, from the Port if reasonably requested to do so by SGL and if the Customer fails to remove any such substances or materials to the reasonable satisfaction of SGL then SGL reserves the right (but shall not be obliged) to remove and dispose of them itself. The Customer shall reimburse SGL in full and on demand for all costs and expenses suffered or incurred by SGL in undertaking any removal and disposal of such substances or materials and shall indemnify SGL in full and on demand for any Losses suffered or incurred by SGL in connection with such removal or disposal.

10. **Explosives**

1. Without prejudice to Condition 9 (Dangerous Substances & Hazardous Materials), where SGL undertakes to handle explosives (defined as substances and articles listed under Class 1 of the International Maritime Dangerous Goods Code as published by the International Maritime Organisation) or consents to the handling of explosives on its Port by others, the Customer shall:
  - a. indemnify SGL in full and on demand against all Losses suffered or incurred by SGL in respect of any death, personal injury or damage to property by reason or in consequence of or in connection with the handling of the explosives (whether or not caused by the negligence or default of SGL or any SGL Party); and
  - b. provide a letter of confirmation from the Customer's insurance company that the indemnity referred to in Condition 10.1(a) is underwritten by a policy of insurance, quoting the policy number and the period of insurance.
2. The Customer acknowledges that explosive materials are handled at the Port by the MoD. The Customer will at all times comply with any restrictions imposed regarding entry into or activities carried on in any Exclusion Zones. The Customer will at all times immediately comply with any instructions given by SGL, the MoD or any other Competent Authority in relation to safety arising out of the presence of Explosive Materials in or around the Port.

11. **Vessels, Customer Transport, Third Party Service Providers**

1. SGL is not obliged to admit Customer Transport to the Port or to allow Vessels to berth at the Port except by prior arrangement.
2. Vessels mooring and arriving at the Port and Customer Transport arriving at the Port will be dealt with in an order determined by SGL at its sole discretion.
3. SGL shall not be responsible for the acts or omissions of berthing masters or boatmen nor for any Losses suffered or damage caused to any Person, Vessel or Goods in connection with any berthing, mooring, un-berthing or un-mooring

operation except to the extent that SGL has expressly agreed in writing to supply berthing masters and/or boatmen in relation to a Vessel in which case these Conditions shall apply to the provision of such Services.

4. SGL has absolute discretion in the allocation of berths, rail terminal capacity, SGL Plant, labour and covered and uncovered storage space.

5. Any arrival and departure dates or times provided by SGL are estimates only. Except to the extent that SGL has expressly agreed in writing to any special arrangements, SGL accepts no responsibility or liability with regard to any failure to adhere to agreed arrival or departure dates or times of Goods, Vessels or Customer Transport.

6. The Customer shall ensure that a Vessel and any Customer Transport arrives and is handled and departs in conformity with the requirements and regulations of SGL and the Harbour Master (where relevant), and the lawful requirements of any other Competent Authority.

7. Any Vessel which has completed discharge or loading at a berth may only be permitted to remain in the Port with SGL's explicit permission and may be required to move to another berth at the Port if directed. Berth rent and any other applicable port Charges (such as pilotage, berthing and mooring charges) shall apply in accordance with the Port Tariff.

8. Where SGL has issued Terminal Regulations, such Terminal Regulations shall apply to the use of the relevant terminal and the Customer shall comply with such Terminal Regulations.

9. Where the Customer uses any Person (other than SGL) to carry out services at the Port ("**Third Party Service Provider**"), it will satisfy itself as to the competence of such Third Party Service Provider. Notwithstanding the existence of any license given by SGL to any Third Party Service Provider in respect of its operation at the Port, no warranty is given by SGL as to the competence of any Third Party Service Provider and SGL will not be liable for the consequences of any act, failure, omission or breach of statutory duty, whether negligent or otherwise, of any Third Party Service Provider appointed by the Customer.

10. Vessels receiving bunkers by road tanker, vessel, or shore-side storage facility are required to notify SGL and the Harbour Master prior to doing so and, on completion, to notify SGL and the Harbour Master of the quantity of bunkers taken. Any fuel spillages must be notified immediately to SGL and the Harbour Master.

#### 12. **Hours of Work**

1. The normal hours of work vary depending on the terminal, operation and Services. Further information can be provided on request by contacting SGL.

#### 13. **Payment of Charges**

1. The Customer shall be responsible for paying the Charges in accordance with these Conditions. The Charges shall be those published in the Port Tariff for the Port or as otherwise notified by SGL.

2. Unless stated otherwise, all Charges are exclusive of VAT.

3. Any quotations by SGL are on the basis of immediate acceptance and are subject to the right of withdrawal or revision at any time. SGL has the right to correct any errors in any quotation given.

4. All Charges are payable in accordance with SGL's standard terms of payments as set out in Condition 13.5.

5. **SGL's standard terms of payment are that all Charges are payable on demand and before the Vessel departs the Port. No Vessel will normally be permitted to leave the docks until all Charges have been paid and agreement has been obtained from an authorised SGL representative.**

6. SGL may agree to allow the Customer a credit account in relation to certain Charges, subject to any special conditions which may from time to time be applicable. In the event of such credit agreement and unless otherwise agreed in writing by SGL:

a. Any credit arrangement shall not include ships dues which shall be payable in advance or on demand and prior to the Vessel leaving the Port;

b. all Charges which are subject to such credit arrangement shall be paid within 28 days of the invoice date (unless some other time period is specified by SGL);

c. any credit arrangement agreed with the Customer shall at all times be subject to Condition 13.7.

7. Notwithstanding any credit arrangement in place between SGL and the Customer in accordance with Condition 13.6 or any other provision in these Conditions:

a. if SGL (acting reasonably) considers that there is a risk that any Charges levied or any future Charges to be levied may not be paid by the relevant due date, SGL has the right, upon giving the Customer notice, to immediately withdraw any credit arrangement agreed and to require payment in advance (where applicable) or immediate payment on demand of the whole or part of its Charges; and

b. SGL may, subject to any statutory requirements to the contrary, at any time demand prepayment of the whole or part of its Charges.

8. Without prejudice to any other right or remedy, SGL reserves the right to charge interest at the rate of 8% p.a. above the base rate of The Bank of England on all amounts overdue and such interest shall accrue on a daily basis until payment is received.

9. No undertaking by SGL to collect from a consignee or any other Person any sum payable to the Customer and no demand by SGL on such Person shall constitute a waiver or release by SGL of any rights against the Customer.

10. All Charges due and owing to SGL shall be paid without set-off, withholding or deduction of any kind.

11. Where a Customer appoints an agent to pay any of the Charges to SGL the Customer remains ultimately responsible and liable in the event of non-payment of any such Charges by the agent.

12. Unless otherwise stipulated by SGL, all Charges shall be increased on 1 January of each year by the percentage change in RPI (as published in September) over the preceding 12- month period.

13. Without prejudice to any other rights of SGL, including pursuant to Condition 13.12, if at any time the cost to SGL of providing or operating the facilities at the Port or of providing the Services increases by reason of:

- a. changes in Applicable Laws or in the interpretation thereof; or
- b. changes in circumstances (including changes in any security threat level) which increase the cost of compliance with Applicable Laws; or
- c. any increase in the cost to SGL of labour and/or increase in the cost to SGL of procuring, operating or maintaining any SGL Plant, Packaging, Goods or Port facilities; or
- d. any increase in the cost to SGL of procuring or using any SGL Plant, Packaging or other goods, or any raw materials including fuel or energy (the future cost of which the Customer acknowledges is difficult to predict); or
- e. any other matter or event outside of SGL's control,
- f. (each a "Change") SGL will be entitled, on giving seven (7) days' prior written notice to the Customer, to increase its Charges by such amount as is reasonable to reflect any Change taking into account the extent to which such increase can fairly be allocated to the Customer's occupation or use of the Port or SGL's provision of the Services or facilities to the Customer.

14. **Suspension / Cancellation / Right of Refusal**

1. Without prejudice to any other right or remedy, SGL reserves the right:

- a. to recommend to the Harbour Authority to not permit a Vessel to enter the Port of Southampton or the Port;
- b. not to permit a Vessel to berth or to discharge or to load Goods or embark or disembark Passengers at the Port;
- c. not to permit Customer Transport to enter the Port and/or to load or unload any Goods or Passengers at the Port;
- d. not to release any Goods and/or accept any new Goods onto the Port; and/or
- e. to decline to provide, suspend or cancel the performance of all or any part of any Services in the event that any of the following apply:

- i. the Customer has failed to pay any amount owing to SGL by the due date in respect of any Services provided at the Port;
- ii. SGL (acting reasonably) considers that there is a risk that any Charges levied or any future Charges to be levied may not be paid by the relevant due date;
- iii. the Customer is in material, continued or persistent breach of any of its obligations under these Conditions or any other agreement with SGL and the breach is not capable of being remedied or the breach can be remedied but the Customer has failed to remedy the breach on written notice from SGL requiring it to be remedied;
- iv. SGL reasonably considers it unsafe or unsuitable in the circumstances or that any Cargo is dangerous or hazardous;
- v. the Customer suffers an Insolvency Event;
- vi. the Customer, if asked, refuses or fails within a reasonable specified period to provide SGL with any ongoing or future undertaking in a form specified by SGL in respect of the Customer's compliance with customs law and practice in the United Kingdom, which SGL requires in order to comply with the conditions of its Authorised Economic Operator accreditation; or
- vii. where the Customer has not provided SGL with any of the information that it is required to provide pursuant to Condition 5,

and in such circumstances SGL shall not be liable for any Losses suffered or incurred by the Customer arising directly or indirectly from SGL's failure or delay to perform any of its obligations.

2. In the event of any exercise of SGL's rights pursuant to this Condition 14 and without prejudice to any other right or remedy, all sums due to SGL by the Customer (including for any Services carried out up to the point of suspension or cancellation) shall become immediately due and payable on demand. For the avoidance of doubt, applicable Charges will continue to accrue during such period. In the event that SGL suspends provision of the Services in accordance with these Conditions and declines to recommence the provision of the Services, SGL shall notify the Customer and the Customer shall, at its own expense, remove any Goods or Plant from the Port within 30 calendar days of the date of such notice and in the event that the Customer fails to remove any Goods or Plant within such time period SGL may remove them at the expense and risk of the Customer.

15. **General Lien with Power of Sale**

1. Without prejudice to any other right or remedy, SGL may exercise upon all Goods and documents relating to Goods in its possession, a general lien, not only for any Charges due in relation to such Goods, but also for all monies owing by the

owners to SGL on any account including any claim by SGL for Losses, (together being the "Debt"). Applicable Charges (such as rent for Goods stored at the Port) will continue to accrue in respect of any Goods detained under lien. In the event of any Debt not being fully paid in cleared funds within fourteen (14) days of the notice of the exercise of any such lien, SGL may sell the Goods and apply the proceeds towards the satisfaction of the Debt on whatsoever account owing as well as any Charges arising during the exercise of any such lien.

2. If the Customer has sold or sells the Goods which are the subject of the lien, SGL may, at its option, accept the proceeds of such sale or some interest or charge in or over such proceeds in substitution of the lien as a condition for releasing the Goods. If storing Goods subject to a lien, the limitations and exclusions on SGL's liability as set out in these Conditions shall apply.

**16. Hire or use of SGL Plant**

1. Any hire or use of any SGL Plant shall be governed by these Conditions including the terms of this Condition 16 and Conditions 17, 18, 22 and 23 and the provisions set out in this Condition 16 are without prejudice to the generality of any other terms set out in these Conditions.

2. All hire or use of SGL Plant shall be subject to availability and SGL does not guarantee the availability of any SGL Plant at any specified time or accept any liability in relation to SGL Plant not being available in time. SGL reserves the right to limit the hire period for any SGL Plant.

3. Unless otherwise advised by SGL, an SGL Plant hire order form should be completed and submitted (in accordance with the directions on the SGL order form) to apply for the hire or use of SGL Plant.

4. SGL reserves the right to require that SGL Plant such as cranes are operated by an SGL supplied operator (at the Customer's cost) for the Customer's operation in which case the Customer must not permit any other person to operate the SGL Plant without SGL's prior written consent. Where the operator is:

a. provided by SGL, SGL shall provide an operator who meets the standard set out in Condition 17.1(c) in regard to operating the SGL Plant;

b. provided by the Customer (subject to this Condition 16.4), the Customer shall provide an operator: (i) who meets the standard set out in Condition 17.1(c) in regard to operating the SGL Plant; (ii) who has signed the SGL authority with regard to SGL's drug and alcohol testing policy and such authority has been provided to SGL; and (iii) whose details have been provided to SGL in advance.

5. The Customer agrees that for any Customer operation involving the hire or use of the SGL Plant:

a. the operator of the SGL Plant (whether supplied by SGL or the Customer) shall:

i. be under the direction and control of the Customer; and

ii. for all purposes in connection with his/her employment in the working of the SGL Plant be regarded as a servant or agent of the Customer;

b. the Customer shall be fully responsible for all claims arising in connection with the operation of the SGL Plant by the operator (whether supplied by SGL or the Customer) whether arising from the operator's negligence or otherwise (**Claims**) and shall indemnify SGL in full and on demand for any Losses suffered or incurred by SGL in relation to any such Claims; and

c. the Customer shall comply with any additional special conditions which apply to the hire of any SGL Plant which are notified by SGL to the Customer.

6. The Customer shall, in respect of any SGL Plant which it hires or uses:

a. ensure that the SGL Plant is suitable for the proposed use and is not used for any unlawful purpose;

b. strictly follow any instructions and restrictions given by SGL including any instructions given to ensure that (where relevant) SGL Plant is not taken onto hardstanding where it may be in excess of the load bearing capacity for that hardstanding;

c. ensure that the SGL Plant is not misused or mishandled (including not loading it in excess of its maximum load capacity (where relevant)), is used only for the purposes for which it is designed, is operated in a proper and lawful manner and in accordance with any instructions given by SGL;

d. when using SGL Plant to undertake lifting operations involving lifting equipment, comply with the Lifting Operations and Lifting Equipment Regulations 1998 (including carrying out any pre checks of equipment and appointing a competent person to manage the operation);

e. not part with possession of the SGL Plant to any third party at any time or remove it from the Port (unless otherwise agreed in writing by SGL);

f. keep the SGL Plant in a clean condition, and take all reasonable precautions to safeguard it (including the use of locks where provided), not make any alterations to the SGL Plant or remove any existing component(s) from the SGL Plant without the prior written consent of SGL, return it to SGL at the end of the hire in the same condition as it was at the start of the hire (fair wear and tear excepted) and ensure that the area of the Port where the operation took place is left clean, tidy and free of any spillage, debris or dunnage on completion of the operation;

- g. unless otherwise advised by SGL, where relevant for the particular SGL Plant, supply the Customer's own tested slings and other lifting gear which are in good condition and compliant with Applicable Laws;
  - h. notify SGL as soon as possible of any breakdown, damage or fault in relation to the SGL Plant or in the event that the SGL Plant is involved in any accident resulting in injury to persons or damage to property;
  - i. if requested by SGL, provide access to the SGL Plant during the hire period (whether in operation or not) where SGL (or a party authorised by SGL) requires such access for the purpose of inspecting, testing, adjusting, maintaining, repairing or replacing the SGL Plant or any part of it.
7. The Customer shall indemnify SGL in full and on demand for any Losses incurred or suffered by SGL which arises out of or in connection with the possession or use of the SGL Plant by the Customer or its Representatives.
8. The Customer acknowledges that any data logger systems on SGL Plant are indicative only and that SGL strongly recommends that a certificated weighbridge is used to accurately check weights of Goods loaded or unloaded. SGL accepts no liability in connection with any inaccuracy of data provided by the data logger systems.

**17. Safety, Environment & Compliance with Law**

1. The Customer shall:

- a. at all times comply with SGL Regulations and Applicable Laws relevant to its use of and activities at the Port;
- b. carry out risk assessments of its activities at the Port to the full extent required by Good Industry Practice and Applicable laws, and will ensure that appropriate action is taken on the basis of those risk assessments;
- c. ensure that all Persons engaged by the Customer in any of its activities at the Port (including its Representatives) are appropriately trained and qualified for the work in which they are engaged, in accordance with Good Industry Practice;
- d. procure that any Representatives of other persons whom the Customer invites onto the Port conduct their respective activities in compliance with the obligations in this Condition 17;
- e. where relevant apply for and secure all Necessary Consents necessary in connection with any activity carried out by it at the Port, comply with all conditions and limitations imposed by any such Necessary Consent and upon request provide a copy of any such Necessary Consent to SGL and notify SGL as soon as practicable in the event that there is any material variation to any such Necessary Consent or if the Customer ceases to hold such Necessary Consent;
- f. conduct its activities at the Port at all times in such a way as to minimise any nuisance or disturbance to SGL, any other Person at the Port, any other Vessel using the Port and the owners and occupiers of other land within or adjacent to the Port;
- g. immediately inform a representative of SGL in the event:
  - i. that it becomes aware of any occurrence, incident, circumstance or unsafe practice which may affect the safe or efficient operation of the Port or which may present a danger or give rise to a risk to health, security, order, safety, or property or the Environment at the Port;
  - ii. of any accident or incident which would be reportable under the Reporting of Incidents, Diseases and Dangerous Occurrences Regulations (RIDDOR), and provide SGL with a copy of the accident report and any other information requested by SGL in connection with the incident;
  - iii. that any Customer Invitee is involved in an accident or suffers any manner of personal injury at the Port (whether or not such accident or incident is reportable under paragraph (ii) above) and provide SGL with a copy of the accident report and any other information requested by SGL in connection with the incident.

2. Without prejudice to Conditions 17.1(a) and (b), the Customer will conduct its activities at the Port at all times in such a way as to:

- a. prevent any escape of Goods or any other substance or matter (in whatever form and whether alone or in combination with any other substance) within the possession or control of the Customer from any area of the Port or from any Vessel, or other means of transport in the possession or under the control of the Customer or Customer Invitees into or onto any part of the Port or any adjacent land or watercourse;
- b. ensure that no Hazardous Materials or substance or matter of which the discharge passage or escape would be contrary to the Environmental Permitting (England and Wales) Regulations 2016 or any substance or material which may cause an obstruction or damage or pollution or contamination to pass or escape into any sewer, drain or watercourse serving the Port or the Port of Southampton or into any river or into the sea or into or onto any part of the Port or the Port of Southampton.

3. If a Pollution Incident should occur as a result of the activities of the Customer or its Representative or other Person whom the Customer invites onto the Port, including the escape of any Goods which might cause damage to the Environment or discharge of any Hazardous Materials or other substance or matter referred to in Condition 17.2 in breach of that Condition 17.2 the Customer shall, upon becoming aware of the Pollution Incident:

- a. immediately take all steps necessary to prevent further pollution occurring as a result of the Pollution Incident;

- b. notify SGL as soon as reasonably practicable and provide SGL with a copy of any notice that has been given to any Competent Authority in connection with the incident;
- c. as soon as reasonably practicable remediate the consequences of the Pollution Incident to the reasonable satisfaction of SGL and any Competent Authority,

provided that notwithstanding (c) (and without prejudice to any other right or remedy) SGL reserves the right to elect to remediate the consequences of the Pollution Incident itself where it is reasonable in the circumstances for SGL to do so and the Customer shall reimburse SGL in full and on demand for all costs and expenses suffered or incurred by SGL as a result of undertaking such remediation.

4. The Customer shall indemnify SGL in full and on demand for any Losses incurred or suffered by SGL as a result of the breach of Conditions 17.2 or 17.3 by the Customer or its Representatives or any other Person whom the Customer invites onto the Port.

5. Without prejudice to any other right or remedy of SGL, SGL has the right to require the removal from the Port of any individual in circumstances where SGL reasonably considers that the behaviour or unsafe practices by that individual may present a danger or give rise to a risk to health, safety, security, property or the Environment at the Port.

**18. Waste & Removal of Trade and Packaging from the Port**

1. Subject to any written agreement with SGL to the contrary:

a. the Customer will make proper and adequate arrangements for the removal from the Port and disposal of all:

i. Packaging (whether unused, empty or substantially empty or unused) immediately after the earlier of: (A) the shipment or other removal of Goods; and (B) the Packaging becoming empty or substantially empty (as the case may be); and

ii. any other trade and other waste in accordance with the requirements of Applicable Laws as often as may be necessary or as reasonably directed by SGL.

2. If the Customer fails to remove Packaging and/or trade and other waste from the Port to the reasonable satisfaction of SGL, then SGL reserves the right (but shall not be obliged) to remove and dispose of (in any way which SGL sees fit) the Packaging, Containers, trade or other waste itself and the Customer will reimburse SGL in full and on demand for all costs and expenses suffered or incurred by SGL in undertaking such removal and shall indemnify SGL in full and on demand for any Losses suffered or incurred by SGL in connection with such removal or disposal. SGL shall not be liable, answerable or accountable to the Customer or any Person interested in such items for so doing or for the proceeds (if any) of any such disposal.

**19. Disposal of Perishable Goods & Non Perishable Goods**

1. Without prejudice to any other right or remedy, where Goods are on the Port which:

a. in the opinion of SGL are insufficiently or incorrectly addressed or marked or are otherwise so unidentifiable that SGL cannot determine on what Vessel they should be shipped or to which Person they should be made available for collection; or

b. are not taken up immediately upon arrival at the Port or are not accepted by the consignee of the Goods or which SGL has reasonable grounds to consider may have been abandoned;

then in the case of:

i. Goods which in the opinion of SGL are likely for any reason to perish before collection, shipment or delivery, SGL shall be entitled to sell or otherwise dispose of such Goods in any way it sees fit, without any notice to the Customer or any other Person;

ii. non-perishable Goods of any nature, SGL shall be entitled to sell or otherwise dispose of such Goods in any way it sees fit, after giving 21 days' notice in writing of its intention to do so to the Customer (if known) or the publication of such notice in the Port office.

2. In the event that SGL sells or otherwise disposes of Goods pursuant to Condition 19.1, the following provisions shall apply:

a. all Losses suffered or incurred by SGL in connection with the sale or disposal of the Goods referred to in Condition 19.1 shall be payable by the Customer;

b. applicable Charges (including rent) shall continue to accrue in relation to the Goods while they remain on the Port;

c. the net proceeds of any sale of Goods shall be payable to the Customer (if known) after the deduction of all amounts owing to SGL under these Conditions; and

d. SGL shall have no liability to the Customer or any other Person in respect of the Goods other than the payment of any net proceeds (where applicable) as referred to in Condition 19.2(c).

**20. Security & Protection of Goods**

1. Subject to Condition 24.1, all Goods left or stored at the Port are left or stored at the Customer's sole risk and responsibility including theft, loss or damage to Goods. The Customer is responsible for insuring the Goods as referred to in Condition 6.1(h) whether or not storage of the Goods is provided as part of any Cargo Services.

2. The Customer agrees and acknowledges that any general security provided by SGL at the Port does not in any way diminish the Customer's responsibility for the security and safe-keeping of Goods and SGL makes no warranty or representation to the Customer that such security will be adequate or sufficient for the Customer's purpose (including where SGL is providing Cargo Services).

3. The Customer will ensure that all of its activities at the Port are undertaken in compliance with the International Ships and Port Facility Security Code (as amended from time to time) (the "ISPS Code") (where relevant) and The Port Security Regulations 2009 and will cooperate with and assist SGL with any security requirements in connection with the Customer's activities at the Port in accordance with the ISPS Code and any requirements of the United Kingdom Department for Transport or any other relevant Competent Authority.

**21. Non-SGL Cranes & Overloading**

1. The Customer must not bring any non-SGL cranes and heavy mobile equipment onto the Port unless the prior written consent of SGL has been obtained. In the event that SGL grants such consent, the Customer shall comply with any conditions of that consent.

2. The Customer shall be responsible for ensuring that: (i) the hardstanding areas of the Port are not loaded in excess of their load bearing capacity; and (ii) any Plant it uses in its operations at the Port is not loaded in excess of its maximum load capacity as specified by the manufacturer of such Plant.

3. The Customer shall indemnify SGL in full and on demand for any Losses suffered by SGL as a result of a breach by the Customer of its obligations under Conditions 21.1 or 21.2.

**22. Force Majeure**

1. SGL shall not be liable for any breach of obligation to the extent that performance of that obligation is delayed, hindered or prevented by any event, circumstance or incident which is beyond the reasonable control of SGL including:

- a. act of God, storm, tempest, flood, or other extreme weather or natural disaster, epidemic or pandemic;
- b. fire (including steps taken for the extinguishment of fire), explosion, smoke, ionising radiation, radioactive contamination, terrorist activity, cyber attack, ransomware attack or other cyber security issue, nuclear, chemical or biological contamination or sonic boom;
- c. impact by aircraft or objects dropped or falling from them, impact by Vessel or road or rail vehicle, blockage of any shipping channel or blockage of any access to a berth (including due to breakdown, mechanical failure, disrepair or lack of personnel to operate the Vessel or vehicle), blockage of any road or rail access to or from or within the Port;
- d. strikes, lockouts, go-slows or other industrial action by any person or anything done in the furtherance of a trade dispute;
- e. shortage of labour, SGL Plant, machinery, fuel or power, berthing space, covered / uncovered / secure storage space; interruption or failure of utility service; breakdown or mechanical failure of SGL Plant;
- f. war, revolution, riot or civil commotion, protest or public demonstration;
- g. directions or orders given directly or indirectly by any Competent Authority acting in its statutory capacity;
- h. theft, vandalism, damage or Pollution Incident unless proved by the Customer to have been committed by SGL;
- i. inherent vice of the Goods;
- j. vermin, insects, fungal attack, rot or corrosion;
- k. heat or cold including heat within the Goods themselves and unintended exposure to natural or artificial light;
- l. improper or insufficient packing, marking, documentation or labelling or any erroneous instructions;
- m. insufficient depth of water at any berth or the approaches to such berth;
- n. the total or partial interruption or failure of the SGL Notification Address or the vessel traffic system or the Port Community System (including communication links) or any other electronic, computing, information, data or other systems offered at any time by or on behalf of SGL, including in respect of the customs clearance and inventory controls of Goods;
- o. any act of SGL or any SGL Party which, though deliberate, are reasonably necessary for the safety or preservation of persons, the Port and/or any Goods having taken reasonable steps to mitigate where reasonably practicable to do so in the circumstances;
- p. late receipt of HM Revenue & Customs entries or delivery or landing orders, disputes in respect of documents or declarations made for entry purposes by or on behalf of any person, delay in passing Customs entries or obtaining clearance of any Goods or omission of information from or a mis-statement in any order to SGL relating to the Goods, delays arising from examination of goods or entry processing faults arising from HM Revenue and Customs and/or Border Force UK actions and/or requirements; or
- q. MoD operational requirements in the Port.

**23. Exclusion of SGL's Liability**

1. SGL shall have no liability whatsoever whether in contract, tort (including negligence), breach of statutory duty, misrepresentation or otherwise in connection with:

- a. any demurrage costs, lost vessel slots or other compensation or other Losses suffered as a result of the delay or interruption of any Goods, SGL Plant, Plant, Vessels, Customer Transport, Passengers, Luggage, Passenger Vehicles or Services or for their loss of use or for their not being ready in time;
- b. any loss of profit;
- c. any loss of business, contracts, opportunity, market, charter, anticipated savings or depletion of goodwill;
- d. any indirect or consequential loss or damages, costs, expenses or other claims for consequential compensation or indirect economic loss (howsoever caused);
- e. the wrongful act, omission and/or neglect or any breach of these Conditions by the Customer or its Representative;

- f. any Goods delivered to the Port which do not meet the specification stated for those Goods;
  - g. its compliance with any instructions given by the Customer or its Representative or any other Person entitled to give them;
  - h. the lack or insufficiency of marks, labelling or numbers on Goods, incorrect delivery details or any failure by any consignee to accept delivery of Goods where SGL has obtained proof of delivery acknowledging safe receipt of the Goods;
  - i. any information or advice given to or by SGL being inaccurate or incomplete where this incompleteness or inaccuracy cannot have been reasonably known to SGL at the time of the provision of the advice or information;
  - j. any failure or inability of any master or owner of the Vessel, operator of Customer Transport or any other Persons (other than SGL) to comply with their obligations under Applicable Laws or with the directions or orders of the Harbour Master or with any SGL Regulations;
  - k. improper, insufficient, indistinct or erroneous packaging, marking or addressing of Goods or Luggage;
  - l. any damage to or loss of a Passenger Vehicle:
- i. where the damage or loss occurs after the Passenger Vehicle has crossed a Vessel's loading ramp to embark the Vessel or before the Passenger Vehicle has left the Vessel's loading ramp to disembark the Vessel;
  - ii. resulting from the malfunction or disrepair of any apparatus or equipment belonging to the Vessel or the Vessel not being in the condition specified at Condition 6.

#### 24. **Limitation of SGL's Liability**

1. Unless otherwise stated in these Conditions, SGL shall be liable for loss or misdelivery of, or damage to Goods, Vessels, Customer Transport, Luggage or Passenger Vehicles (or any part of them) to the extent that the Customer proves the loss, misdelivery or damage has been caused by the negligence of SGL or by a breach of SGL's obligations in relation to the provision of any Services, in which case SGL's liability will be limited in accordance with this Condition 24.
2. SGL's total liability in contract, tort (including negligence) or for breach of statutory duty, misrepresentation or otherwise, arising in connection with the use of the Port, the provision of any Services and/or the performance or contemplated performance of these Conditions will be limited in accordance with the provisions set out below:
  - a. in the case of loss, misdelivery or damage to Goods ("**Affected Item**") or Customer Transport the amount which is the lesser of:
    - i. the cost of the part of the Affected Item which is affected;
    - ii. the market value of the Affected Item at the time of the loss, misdelivery or damage;
    - iii. the reasonable cost of repairing the Affected Item (if practicable);
    - iv. £1,300 per metric tonne of the gross weight of the Affected Item;
    - v. in the case of the Affected Item being a Container, £2,000 per Container or £5,000 per Container if it is a refrigerated Container;
    - vi. in the case of the Affected Item being Packaging or Plant (excluding Containers) £3,000 per item of Packaging or Plant;
    - vii. in the case of the Affected Item being Customer Transport, £12,000 per Customer Transport;
    - b. in the case of damage or loss to a Vessel (including any Goods on-board the Vessel) the reasonable cost of repair of the affected part of the Vessel and any affected Goods, up to a limit of:
      - i. £250,000 where the GRT of the Vessel is up to 300;
      - ii. £750,000 where the GRT of the Vessel is between 301 and 2000;
      - iii. £2,500,000 where the GRT of the Vessel is between 2001 and 10,000;
      - iv. £5,000,000 where the GRT of the Vessel is between 10,001 and 50,000;
      - v. £10,000,000 where the GRT of the Vessel is over 50,000;
      - c. in relation to the hire or use of any SGL Plant, the amount of the Charges paid for the hire of the relevant SGL Plant in relation to the particular operation to which the hire or use of SGL Plant relates;
      - d. except for the liability referred to in Condition 24.2(b) SGL's aggregate liability in respect of any one event or series of related events shall not exceed the amount of the Charges paid to SGL by the Customer for any Cargo Services in relation to the relevant Goods to which the event or series of related events relates;
      - e. nothing in these Conditions shall prejudice SGL's right to rely on any applicable statutory provision providing for limitation and/or exclusion of liability; and
      - f. without prejudice to the generality of Condition 24.2(e) the provisions of the Pilotage Act 1987 shall apply to any claim in connection with any pilot or pilotage services provided.
3. Nothing in these Conditions excludes or limits the liability of SGL for death or personal injury caused by its negligence or for fraudulent misrepresentation or for any other matter which it would be unlawful to exclude or limit SGL's liability. Nothing in Condition 24.2(b) excludes or limits the liability of SGL if it is proved that the loss resulted from SGL's personal act or omission, committed with the intent to cause such loss, or recklessly and with knowledge that such loss would probably result.

#### 4. The following additional terms shall apply where Passenger Services are being provided:

- a. SGL shall not have any liability for any loss or damage or delay to any item of Luggage which is not in SGL's custody at the time such loss, damage or delay occurs. Luggage shall be deemed to be in the custody of SGL when it is unaccompanied by an embarking or disembarking Passenger from the moment the Luggage:
  - i. passes beyond the check-in desk at the terminal after a Passenger has checked in until the moment the Luggage passes onto the Vessel's loading ramps or otherwise passes onto the Vessel;
  - ii. leaves the Vessel's loading ramp or otherwise leaves the Vessel until the moment the Luggage is removed by the Passenger from the baggage carousels in the terminal,
- b. where SGL is liable for damage or loss as set out in Condition 24.1, SGL's total liability arising in connection with any loss or damage:

i.to Luggage shall in no case be more than £2,000 per Passenger;

ii.to a Passenger Vehicle (including any Luggage in or on the Passenger Vehicle) shall in no case be more than £12,000 per Passenger.

**25. Liability - Time Bar for Claims**

1. It is a condition precedent to the liability of SGL in relation to Goods under Condition 24 that SGL be notified in writing:

a. in the case of damage, deficiency or partial losses, within 7 days of the earlier of the date on which:

i.the Goods are either delivered to the Customer or collected from the Port;

ii.the Customer or its representative has knowledge of the damage, deficiency or partial losses in relation to the Goods;

b. Notwithstanding Condition 25.1(a), SGL shall in any event be discharged of all liability whatsoever and howsoever arising in respect of any claim under or in connection with these Conditions unless court proceedings are issued and written notice of the proceedings are given to SGL within 12 months of the date of the event or occurrence alleged to give rise to a cause of action against SGL.

2. It is a condition precedent to the liability of SGL in relation to any Luggage or Passenger Vehicle under Condition 24 that SGL be notified in writing of any damage or loss of Luggage or to a Passenger Vehicle prior to the Passenger leaving the Port to enable SGL to inspect any damage or investigate any loss.

3. It is a condition precedent to the liability of SGL in relation to any Vessel under Condition 24 that SGL be notified in writing of any damage or loss to the Vessel prior to the Vessel leaving the Port to enable SGL to inspect any damage or investigate any loss.

**26. Liability Limits available to Third Parties**

By delivering the Goods to SGL, the Customer shall be deemed to confer severally upon SGL and any SGL Party, the benefit of all warranties, representations, limitations and exclusions of or exemptions from liability, indemnities, defences, amenities and rights provided under these Conditions for the benefit of SGL, upon any such Person providing any Services in relation to the Goods.

**27. Disapplication of Additional Small Ship Limit**

Paragraph 5 of part 2 of Schedule 7 of the Merchant Shipping Act 1995 shall not apply in respect of any claim SGL may have in relation to a Vessel using the Port.

**28. Compliance and Ethics Requirements**

1. SGL and the Customer shall not, and shall each procure that its Representatives shall not, engage in any activity, practice or conduct which would constitute an offence under any applicable:

- a. anti-bribery and/or anti-corruption laws, regulations and codes, including the Bribery Act 2010; or
- b. anti-slavery and human trafficking laws, regulations and codes, including the Modern Slavery Act 2015; or
- c. tax evasion facilitation laws, regulations and codes, including the Criminal Finances Act 2017.

2. SGL and the Customer shall each:

a. have in place adequate procedures designed to prevent any Person working for or engaged by SGL or the Customer (as the case may be) in connection with the Customer's use of the Port, from engaging in any activity, practice or conduct which would infringe any anti- bribery and/or anti-corruption laws, regulations and codes;

b. not engage in any activity, practice or conduct that would constitute an offence under sections 1, 2 or 4, of the Modern Slavery Act 2015 if such activity, practice or conduct were carried out in the UK; and

c. each have in place and maintain such policies and procedures as are reasonable to prevent the facilitation of tax evasion by another person (including without limitation employees of the Customer) and for the purposes of this Condition 28.2(c) the extent to which any prevention procedures are deemed reasonable shall be determined in accordance with any guidance issued under section 47 of the Criminal Finances Act 2017.

3. SGL and the Customer each warrant that they are not subject to sanctions or otherwise designated on any list of prohibited or restricted parties or owned or controlled by such a party, including the lists maintained by the UK Government, the United Nations Security Council, the US Government, the Canadian Government, the European Union or its member states, or any other applicable Competent Authority.

4. Without prejudice to the generality of Condition 28.3, the Customer further warrants that the:

- a. Vessel;
  - b. Goods;
  - c. owners, crew, charterers, operators and/or managers of the Vessel; and
  - d. Customer's Invitees,
- are in each case not subject to sanctions or otherwise designated on any list of prohibited or restricted parties or owned or controlled by such a party.

5. Without prejudice to the generality of the obligations set out in this Condition 28 the Customer must promptly report to SGL:

e. any request or demand for any undue financial or other advantage of any kind which it receives in connection with the use of the Port by the Customer or performance of any obligations under these Conditions or any other agreement with SGL;

f. any actual or suspected slavery or human trafficking in a supply chain which has a connection with the use of the Port by the Customer, these Conditions or any other agreement with SGL; or

g. any request or demand from a third party to facilitate the evasion of tax within the meaning of Part 3 of the Criminal Finances Act 2017 in connection with the performance of the Contract.

6. The Customer shall indemnify SGL in full and on demand against all Losses suffered or incurred by SGL as a result of the Customer breaching any of its obligations under this Condition 28.

**29. Data Protection**

1. Without prejudice to the generality of Condition 17.1(a), in relation to the Customer's use of or activities at the Port the Customer shall at all times comply with all Applicable Laws and SGL Regulations relating to the security, confidentiality, protection or privacy of personal data.

2. The Customer acknowledges that surveillance systems such as CCTV, Automatic Number Plate Recognition (ANPR) and body worn camera systems may be used at the Port (including for the purposes of safety and security). The Customer further acknowledges that the information processed by such systems may include personal data about the Customer, Customer Invitees, Passengers and other Persons (including any Representative). This information may be shared by SGL with other Persons (including the data subjects themselves, employees, agents or services providers of SGL, police forces, security organisations and Persons making an enquiry) and it may be used in any form of proceedings.

3. The Customer warrants and agrees that it will make its Customer Invitees, Representatives, Passengers and any other applicable Persons aware that SGL may process personal data relating to data subjects who may enter or use the Port (including in relation to the use of any surveillance systems) and as further described in SGL's privacy notice (as amended from time to time), which can be accessed at <https://www.solentgateway.com/privacy-notice/>.

4. Unless the context otherwise requires, the terms "process", "personal data" and "data subject" used in this Condition 29 shall be interpreted and construed by reference to any Applicable Laws relating to the security, confidentiality, protection or privacy of personal data.

**30. Radio**

The Customer shall ensure that any radio equipment used at the Port is licensed and operated in accordance with Applicable Laws.

**31. Governing Law and Jurisdiction**

These Conditions (and any dispute or claim relating to them, their enforceability or its termination) and any legal relationship between SGL and the Customer shall be governed by and interpreted in accordance with English law, and the Customer submits to the exclusive jurisdiction of the High Court of Justice in England but SGL may enforce any contract between SGL and the Customer in any court of competent jurisdiction.

**32. ABP's Statutory Powers & Duties**

1. Nothing in these Conditions shall restrict prejudice or affect ABP's powers and duties in the exercise of its functions as Harbour Authority for the Port of Southampton and its approaches or as the competent harbour authority for elsewhere.

**33. Notices**

Any notice required to be given under these Conditions shall unless otherwise specified or agreed be sufficiently given if sent by email, post by registered or recorded delivery or left at the principal or registered office for the time being of the party to be served. Any such notice shall be deemed to be served (i) at the time the same is handed to or left at the address of the party to be served; (ii) at the time of transmission if sent by email; and (iii) on the third day (not being a Sunday or public holiday) following the day of posting if served by post.

**34. Confidentiality**

1. SGL and the Customer will keep and procure to be kept secret and confidential all confidential information belonging to the other party disclosed or obtained as a result of the relationship of the parties under these Conditions and will not use nor disclose the same save: (a) for the purposes of the proper performance of these Conditions; (b) with the prior written consent of the other party or of a party's professional advisors or; (c) as may be required in connection with any financing arrangements.

2. Where a party discloses confidential information to its employees, consultants, sub-contractors, professional advisors or agents pursuant to Condition 34.1(a), (b) or (c), such disclosure shall be subject to obligations equivalent to those set out in this Condition 34 and the disclosing party will use its best endeavours to procure that any such employee, consultant, sub-contractor, professional advisor or agent complies with such obligations. Each party will be responsible to the other party in respect of any disclosure or use of any such confidential information by a person to whom disclosure is made.

3. The obligation of confidentiality under Condition 34.1 will not apply to any confidential information which: (a) is in or enters (otherwise than as a result of an unlawful disclosure by the party receiving such information), the public domain; (b) the party receiving such information can demonstrate was already lawfully in its possession at the time of disclosure; (c) is disclosed to the party receiving such information by a third party otherwise than in breach of any confidentiality obligation owed to the party whose confidential information it is; or (d) is required to be disclosed pursuant to any Applicable Law, Court or arbitral order or by any supervisory or regulatory body to whose rules a party is subject or with whose rules it is necessary for that party to comply.

**35. General**

1. The Customer may not assign, delegate, subcontract, transfer, charge or otherwise dispose of all or any of its rights or responsibilities under these Conditions without the prior written consent of SGL.

2. If any provision of these Conditions is or becomes invalid or unenforceable, in whole or in part, in any jurisdiction, the validity and enforceability of the other provisions of these Conditions and its validity and enforceability in any other jurisdiction shall not be affected.

3. A waiver of any right or remedy is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. A delay or failure to exercise, or the single or partial exercise of, any right or remedy shall not: (a) waive that or any other right or remedy; or (b) prevent or restrict the further exercise of that or any other right or remedy.

4. These Conditions together with the Port Tariff are generally issued on an annual basis to take effect on 1 January in each year. However, SGL reserves the right to amend the Conditions at any time by publishing the Conditions on SGL's website <https://www.solentgateway.com/>.

5. Except as otherwise provided in these Conditions, a person who is not a party has no right to enforce any term of this agreement under the Contracts (Rights of Third Parties) Act 1999.

Solent Gateway Ltd  
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